



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Jasmine Valley Plantation (Pvt) Ltd.

NC No. : 01 of 02

Section : Process

Team Leader : Promila Jayarajh

Relevant Standard : ISO 22000 : 2018

Auditor :

Relevant Clause : 8.2.4.h.

Date of audit: 11/11/2022.

Relevant company document :

Non-conformity detected:

Category : Major/Minor

The process of measures taken for cross contamination is not adequate.

Eg: The first aid box is not controlled which was placed in the fermentation area in the production.

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Auditor

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Team Leader

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Auditee

Correction:

Immediately removed all first aid chemicals and box in the fermentation section.

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Auditee

.....
20.11.2022
Date

Root cause for Non-conformity:

The food safety team didnot effectively evaluate for cross-contamination with fermenting dhools with first-aid chemicals.

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Auditee

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20.11.2022
Date

Doc. No. : QP-18-F-01

Issue No. : 07

Issue Date : 2018-01-02

Rev No : 00

Rev Date : 00

Reviewed and approved by : Director

Issued by Management Representative



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Corrective action:

Date of completion:

1. First aid box was sifted to the factory office and controls the factory officer monitoring of all first aid activity.
2. Conducting training programmes for possible cross-contamination in the black Tea manufacturing process and handling first aid activity during emergency situations to prevent cross-contamination.



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Auditee

20.11.2022
.....
Date

Verification of corrective action:

NC Closed/Open

Action taken is sufficient. However next audit the implementation of this action needs to be verified. Therefore the NC is closed.


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Auditor

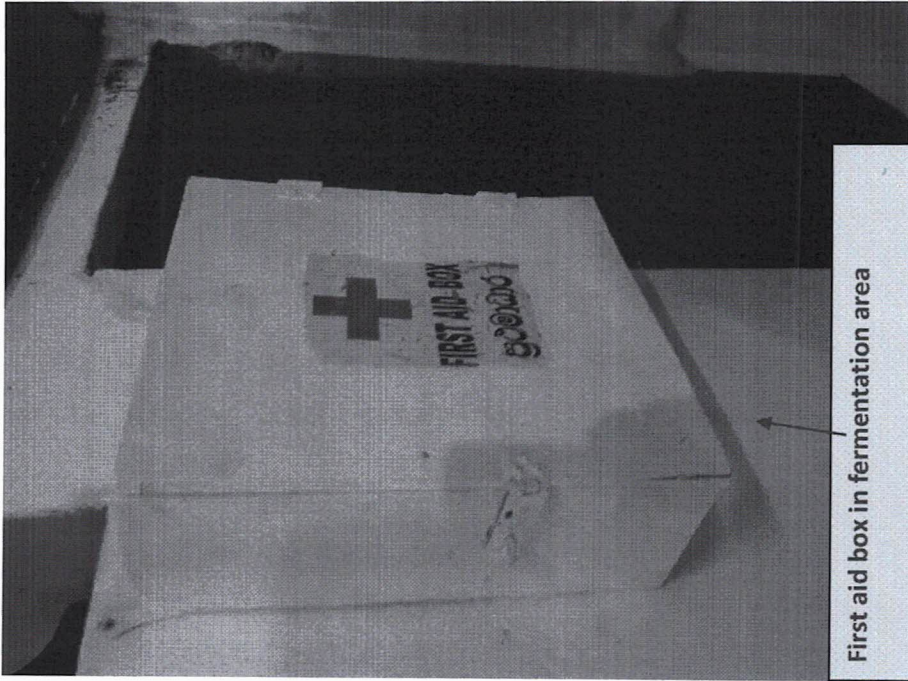
14/12/2022
.....
Date

Effectiveness of corrective action:

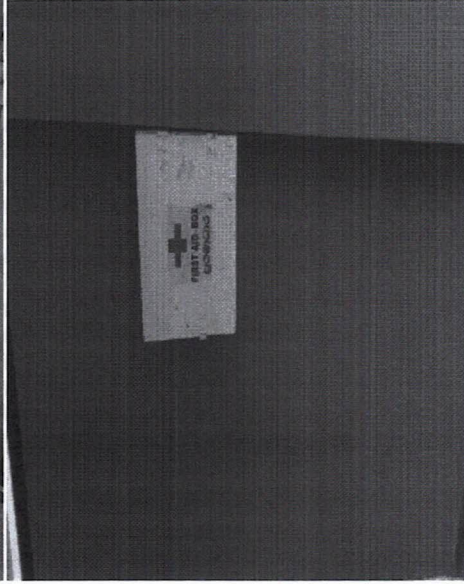
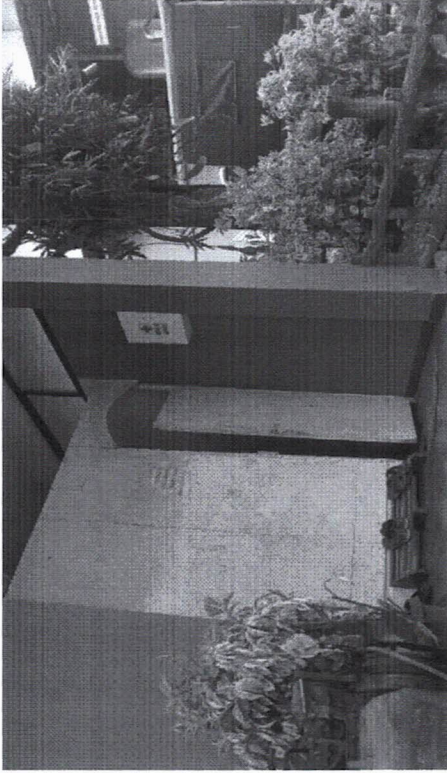
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Auditor

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Date

Before implementing NC



After implementing NC



First aid box fixed
factory office

