indexpo

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Kurunduwatta Tea Factory

NC No. : 01 **of** 04

Section : Management,

Team Leader : Tharindu Hettiarachchi

Relevant Standard : ISO 22000:2018

Auditor :

Relevant Clause : 6.2.2

Date of audit : 2022/10/10

Relevant company document :

Non-conformity detected:

Category : ~~Major~~/Minor

The process of planning to achieve objectives is not effective.

Auditor	Team Leader	Auditee
.....	.....	.....

Correction:

Immediately reestablised smart objective for easily completing in current economic situation.

Auditee	Date
.....	2022-10-20

Root cause for Non-conformity:

~~food safety team not attention for~~

QAO with Food safety team not effectively analyzed for smart objective established to compile with FSMS. QAO misleading activity for including same objective into evalution of objective action plan.

Auditee	Date
.....	2022-10-20

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action: **Date of completion:**

01. Reviewed and update to objectives.
02. Food safety team discussion to objective in FSMS.
03. Set input for management review meeting.
04. Conducting awareness training for established objective monitoring, review and communication process into internal and external.

..... 2022-10-20
Auditee **Date**

Verification of corrective action: **NC Closed/~~Open~~**

Evidence provided for taken action is satisfied. Therefore, NC is closed.

..... 2022/12/01
Auditor **Date**

Effectiveness of corrective action:

....
Auditor **Date**

Before Implementing of smart objective

Pathma	Food Safety Management System	Authorized by	Factory Manager
		Issue Date:	19/05/2021
	ISO 22000:2018	Revision Date:	01/09/2022
		Rev. No:	01

ANNEXURE: 17 OBJECTIVES ACTION PLAN FOR 2022

Sr. no.	Objectives	Responsible	Completed date	Will be done	Resources Required	Results Evaluation 2022					
						Jan-Feb	Mar-Apr	May- Jun	July-Aug	Sep-Oct	Nov-Dec.
01	To be completed Factory Construction as per the requirements of ISO 22000: 2018 Standard before end of December 2022 Refer Ann 17.1	Director	Dec. 2022	Adhere to comply with the Food safety procedures	Construction Materials Construction people Financial matter	-	-	-	-	Not completed Due to economic crisis	-
02	Provide 2hs awareness programs to all staff about ISO 22000: 2018 requirements	QAO	Dec. 2022	To be done training programs for all employees (GLTFPL/FSMS/HR/01,2.1)	Qualified trainer Financial matter Time	non	non	2hr Not completed Due to economic crisis	2hr Not completed Due to economic crisis	6hr completed All 3 training activity	2h Not completed
03	Maintain the quality of green leaves by keeping 48% of best and below best leaves by providing proper awareness to small scale farmers and tea suppliers	FO/QAO	Dec. 2022	Strictly follow the Food safety procedures and (GLTFPL/FSMS/QA/05), (GLTFPL/FSMS/HR/01, 2.1)	Calibrated weighing balance and skilled Trained staff Green leave suppliers	-	-	-	-	-	-
04	Selecting new Green leaf supplier for purchasing Green leaves to increasing monthly production and Black Tea Quality.	FM	Dec. 2022	To be given the benefits to all employees	Skilled man power QAO, Good supplier Management Financial matter	-	-	-	-	-	-

No time frame for the evaluation

Evidence for after correction of nonconformance 01

Pathma	Karandawatta Tea Factory Pvt Ltd	Doc Ref	KTFPL/FSMS/AN/17
		Issued by	QA Officer
	Food Safety Management System	Authorized by	Factory Manager
		Issue Date:	19/05/2021
	ISO 22000:2018	Revision Date:	19/10/2022
		Rev. No:	01

ANNEXURE: 17 QUALITY OBJETIVES AND OBJECTIVE ACTION PLAN

Quality Objectives

We have defined objectives to ensure the safety of the food by continually improve the process and methods to fulfill the expectations of customers and interested parties,

- To improve the quality of green leaves by keeping 52% of best and below best leaves and gradually reduced of poor leaves quantity by providing proper awareness training for small scale farmers and tea leaves suppliers.
- Controlling, preventing and mitigation of metal particles contaminating for before packing color sorter process.
- Purchasing of new Moisture analyzer for measuring of moisture % to improving of Black Tea manufacturing process.
- Provide adequate awareness training programs for all staff to continuous improvement of FSMS of Black tea manufacturing process.

Reviewed by QAO	Sign: Date: 19.10.2022	Authorized by Factory Manager	Sign: Date: 19.10.2022

Smart Objectives