



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Kuruduwatta Tea Factory

NC No. : 01 of 04

Section : Management

Team Leader : Tharindu Hettiarachchi

Relevant Standard : ISO 22000:2018

Auditor :

Relevant Clause : 6.2.2

Date of audit : 2022/10/10

Relevant company document :

Non-conformity detected:

Category : Major/Minor

The process of planning to achieve objectives is not effective.

.....
Auditor

.....
Team Leader

.....
Auditee

Correction:

Immediately reestablished smart objective for easily completing in current economic situation.

.....
Auditee

.....
Date

Root cause for Non-conformity:

~~Food safety team not attention for~~
QAO with food safety team not effectively analyzed for smart objective established to compile with FSMS. QAO misleading activity for including same objective into evaluation of objective action plan.

.....
Auditee

.....
Date



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action:

Date of completion:

01. Reviewed and update to objectives.
02. Food safety team discussion to objective in FBMS.
03. Set input for management review meeting.
04. Conducting awareness training for established objective monitoring, review and communication process into internal and external.


.....
Auditee

2022-10-20
.....
Date

Verification of corrective action:

NC Closed/Open

Evidence provided for taken action is satisfied. Therefore, NC is closed.


.....
Auditor

2022/12/01
.....
Date

Effectiveness of corrective action:

.....
Auditor

.....
Date



SRI LANKA QUALITY CENTER

Hot Line +94 716905308, +94 773148141, +94 112 568589 Email: srilankaqualitycenter@gmail.com

Before Implementing of smart objective



Food Safety Management System

ISO 22000:2018

Authorized by	Factory Manager
Issue Date	19/05/2021
Revision Date	01/09/2012
Rev. No.	01

ANNEXURE: 17 OBJECTIVES ACTION PLAN FOR 2022

Sr. no.	Objectives	Responsible	Completed date	Will be done	Resources Required	Results Evaluation 2022										
						Jan-Feb	Mar-Apr	May-Jun	Jul-Aug	Sep-Oct	Nov-Dec					
01	To be completed Factory Construction as per the requirements of ISO 22000: 2018 Standard before end of December 2022. Refer Ann 17.1.	Director	Dec. 2022	Adhere to comply with the Food safety procedures	Construction Materials Construction people Financial matter	non	non	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	
02	Provide 2hrs awareness programs to all staff about ISO 22000: 2018 requirements	QAO	Dec. 2022	To be done training programs for all employees (GLTFPL/FSMS/H R/01.2.1)	Qualified trainer Financial matter Time	non	non	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	Not completed Due to economic crisis	
03	Maintain the quality of green leaves by keeping 48% of best and below best leaves by providing proper awareness to small scale farmers and tea suppliers	FO,QAO	Dec. 2022	Strictly follow the Food safety procedures and (GLTFPL/FSMS/QA/05) (GLTFPL/FSMS/H R/01.2.1)	Calibrated weighing balance and skilled Trained staff Green leave suppliers	-	-	-	-	-	-	-	-	-	-	
04	Selecting new Green leaf supplier for purchasing Green leaves to increasing monthly production and Black Tea Quality.	FM	Dec. 2022	To be given the benefits to all employees	Skilled man power QAO, Good supplier Management Financial matter	-	-	-	-	-	-	-	-	-	-	


No time frame for the evaluation



SRI LANKA QUALITY CENTER

Hot Line +94 716905308, +94 773148141, +94 112 568589 Email: srilankaqualitycenter@gmail.com

Evidence for after correction of nonconformance 01

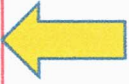
	KAPURUWATTI Tea Factory Pvt Ltd		Doc Ref	KTEPL/FSMS/AN17
	Food Safety Management System ISO 22000:2018		Issued by	QA Manager
			Authorized by	Factory Manager
			Issue Date	19/05/2021
			Revision Date	19/10/2022
			Rev. No.	01

ANNEXURE- 17 QUALITY OBJECTIVES AND OBJECTIVE ACTION PLAN

Quality Objectives

We have defined objectives to ensure the safety of the food by continually improve the process and methods to fulfill the expectations of customers and interested parties.

- ▶ To improve the quality of green leaves by keeping 52% of best and below best leaves and gradually reduced of poor leaves quantity by providing proper awareness training for small scale farmers and tea leaves suppliers.
- ▶ Controlling, preventing and mitigation of metal particles contaminating for before packing color sorter process.
- ▶ Purchasing of new Moisture analyzer for measuring of moisture % to improving of Black Tea manufacturing process.
- ▶ Provide adequate awareness training programs for all staff to continuous improvement of FSMS of Black tea manufacturing process.



Smart Objectives

Reviewed by QAC	Sign: S.A.	Date: 19/10/2022	Authorized by: Factory Manager	Sign: S.A.A.A.	Date: 19/10/2022
-----------------	------------	------------------	--------------------------------	----------------	------------------

Handwritten text, likely bleed-through from the reverse side of the page. The text is mostly illegible due to fading and bleed-through.

Handwritten text, likely bleed-through from the reverse side of the page. The text is mostly illegible due to fading and bleed-through.



Handwritten text, likely bleed-through from the reverse side of the page. The text is mostly illegible due to fading and bleed-through.

