

Name of Organization: Silver Star Industries

NC No.: 09 of 06

Section: Management

Team Leader: Aruna Amaradasa

Relevant Standard: ISO 9001:2015

Auditor :

Relevant Clause: 8.1(e)2

Date of audit: 2022-9-15

Relevant company document :

Non-conformity detected:

Category: Major/Minor

Process of retaining documented information which is necessary to demonstrate the conformity of products to their requirements is not effective.
Ex) - pH value of water which is used as raw material is not recorded

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Auditor

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Team Leader

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Auditee

Correction:

pH value of water will be recorded.

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Auditee

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2022.10.01
Date

Root cause for Non-conformity:

factory manager has been checked the pH of water however it is not recorded.

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Auditee

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2022.10.01
Date

Corrective action:

Date of completion:

Document has been prepared and pld value recorded. MD has been given advise to factory manager to continue this.

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Auditee

2022-11-01
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Date

Verification of corrective action:

NC Closed/Opén

corrective action is satisfied

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Auditor

2022-12-22
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Date

Effectiveness of corrective action:

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Auditor

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Date