

Name of Organization: Dew Lucas Lanka (Pvt) Ltd

NC No.: 01 of 05

Section: Management

Team Leader: Aruna Amaradasa

Relevant Standard: ISO 9001: 2015

Auditor :

Relevant Clause: 5.1.2

Date of audit: 2022-10-17

Relevant company document :

Non-conformity detected:

Category: Major/Minor

Process of communication of quality policy is not effective

eg. i) Policy is documented in English, and workers are not aware about the quality policy

ii) There is no mechanism is established to make available of quality policy for external interested parties.

.....
Auditor

.....
Team Leader

.....
Auditee

Correction:

policy will be aware to employees and will be upload to our web site.

.....
Auditee

.....
Date

2022.11.20

Root cause for Non-conformity:

lack of awareness

.....
Auditee

.....
Date

2022.11.20

Doc. No. : QP-18-F-01

Issue No. : 07

Issue Date : 2018-01-02

Reviewed and approved by : Director

Issued by Management Representative

Corrective action:

Date of completion:

policy awareness has been given and
displayed in web site.

Dees

2022-11-30

Auditee

Date

Verification of corrective action:

NC Closed/✓Open

corrective action is satisfied.

burn

2023/2/2

Auditor

Date

Effectiveness of corrective action:

Auditor

Date

DCL/TRC/REC/02

Training Record

DEW COCOS LANKA (PVT) LTD

1. Title of the training programme: Quality policy - Awareness

2. Conducted by: Chamara

3. Content : Given awareness about policy. Customer Satisfaction

4. Target Group

5. Date: 2022.11.25

Duration: 30 m

6. Attendance

Table with 4 columns: No, Name, Section, Signature. Rows 1-5 contain handwritten entries for Nimal, Pasindu, Dinithi, Kasun, and Bandara.

Handwritten signature of Chamara

Facilitator

Manager/

Issue No: 01

Issue Date: 01.04.2021

Revision No: 00

Revision Date: N/A

Current Practices related to Quality Policy:

- The organization's top management shall systematically establish, implement and maintain it
- The Quality Policy is properly documented and displayed at the Head Office of Thilma Lanka (l) followers.
- The Quality Policy is reviewed in annual basis by the top management at the management me

Why Us?

Thilma Lanka is an emerging brand in the color production industry in Sri Lanka that strives to produce high-quality color products to meet international standards.

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