



IND-EXPO CERTIFICATION LIMITED
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
 NON-CONFORMITY REPORT

Name of Organization: Quick Grow Natural Products

NC No.: 02 of 02

Section: Process

Team Leader: Isuru Ilongakoo

Relevant Standard: ISO 9001:2015 Auditor: -

Relevant Clause: 6.7 Date of audit: 2019/12/15

Relevant company document: Complain Register.

Non-conformity detected:

Category: Major/Minor

One customer complain has been received
 however ~~it~~ ^{root cause} has not been identified.

.....
 Auditor Isuru
 Team Leader

Paliy
 Auditee

Correction:

Root cause will be identify

Paliy
 Auditee

2019/12/15
 Date

Root cause for Non-conformity:

Customer Complane register has ^{not} been updated
~~how ever it is not~~

Paliy
 Auditee

2019/12/15
 Date



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Corrective action:

Date of completion:

Customer Complaint register has been updated
and root cause has been identify

Raj
.....
Auditee

2019/12/22
.....
Date

Verification of corrective action:

NC Closed/Open

.....
Auditor

.....
Date

Effectiveness of corrective action:

.....
Auditor

.....
Date