

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Strechma Pvt Ltd

NC No.: 01 of 05

Section: Management

Team Leader: DNS Kuruppumullage

Relevant Standard: ISO 9001:2015

Auditor: Anura Amareadasa

Relevant Clause: 5.2.1(C)

Date of audit: 2018/08/27

Relevant company document: Quality policy

Non-conformity detected:

Category: Major/Minor

Commitment to satisfy applicable requirements (legal and other requirements) has not been addressed in the quality policy.

[Signature]
Auditor

[Signature]
Team Leader

[Signature]
Auditee

Correction:

Quality policy has been reviewed and updated by including commitment to satisfy applicable requirements.

[Signature]
Auditee

2018.09.12
Date

Root cause for Non-conformity:

During the process of changeover of policy, the requirement of clause 5.2 was not reviewed properly.

[Signature]
Auditee

2018.09.12
Date



IND-EXPO CERTIFICATION LIMITED
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Corrective action:

Date of completion:

Thoroughly review the standard under relevant clause in ISO 9001:2015 during policy update.

[Signature]
 Auditee

[Signature] 1st Aug '19
 Date

Verification of corrective action:

NC Closed/Open

Satisfied

[Signature]
 Auditor

2018-10-05
 Date

Effectiveness of corrective action:

Corrective action is effective & verified.

[Signature]
 Auditor

2019-07-30
 Date



Stretchline (Pvt.) Limited

QUALITY POLICY

The Policy of Stretchline (Pvt) Limited is to consistently exceed customer expectations through excellence in service, superior quality, product innovation and on-time delivery.

Stretchline is committed to maintain a Quality Management system and continually improve Stretchline effectiveness in accordance with the requirements of ISO 9001 : 2015 International standard. The Policy shall be achieved through implementation of following strategies

- Drive Built in Quality through operational excellence
- Drive Lean thinking to improve speed and flexibility
- Increase Organizational Productivity
- Innovate at revolutionary speed to market
- Inspire and engage through empowerment
- Focus on strategic partners
- Drive Social, Environment & Economic Sustainability
- Commitment of safety applicable legal and other requirements.

Date

Chief Executive Officer



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- Commitment of safety applicable legal and other requirements

17/10/2018

Date

Chief Executive Officer

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Stretchline (Pvt) Ltd

NC No.: 02 of 05

Section: Value addition section

Team Leader: D. N. S. Kuppumullay C

Relevant Standard: ISO 9001:2015

Auditor :

Relevant Clause: 7.1.4 (c)

Date of audit: 2018-08-22

Relevant company document :

Non-conformity detected:

Category : Major/Minor

Equipment used to measure wax content was kept at 105°C. However the solvent use for the same (which has mentioned evaporated 40°C - 150°C) kept closed where it could harmful to the surroundings & people.

.....
Auditor

[Signature]
Team Leader

[Signature]
Auditee

Correction:

The solvent storage area will be separated from oil content testing equipment and will be stored near the scrubber.

[Signature]
Auditee

2018.09.03

.....
Date

Root cause for Non-conformity:

Though the volatility is high, the auto ignition temperature is nearly 2000°C. Therefore, it was kept near the machine.

[Signature]
Auditee

2018.09.03

.....
Date

Doc. No. : CP-18-F-01

Issue No. : 07

Issue Date : 2018-01-02

Reviewed and approved by : Director

Issued by Management Representative

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action:

Date of completion:

The chemicals with high volatility, used in laboratory will be stored away from heat sources.


.....
Auditee

2018-10-01
.....
Date

Verification of corrective action:

NC Closed/Open

Satisfied


.....
Auditor

2018-10-05
.....
Date

Effectiveness of corrective action:

Corrective action is effective & verified.


.....
Auditor

2019-07-30
.....
Date



Petroleum Ether storing location

Oil Content Tester

Petroleum Ether storage



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: *Stichline (Pvt) Ltd*

NC No.: 03 of 05

Section: *Value addition section*

Team Leader: *D.N.S. Kumppumullage*

Relevant Standard: *IS 9001:2015*

Auditor :

Relevant Clause: *7.1.5*

Date of audit: *2018-08-22*

Relevant company document: *-*

Non-conformity detected:

Category: *Major/Minor*

Incoming yarn testing of package is test for its hardness as a measure yarn tension. However at the time of auditing no calibration report is found for equipment.

.....
Auditor

[Signature]
Team Leader

[Signature]
Auditee

Correction:

Preparing a standard yarn cone for hardness and calibrating the hardness meter using that cone.

[Signature]
Auditee

2018-09-20
Date

Root cause for Non-conformity:

Hardness meter has been purchased within a year with calibration certificate. Therefore, it was not included in calibration schedule of this year.

[Signature]
Auditee

2018-09-20
Date

Doc. No.: *QP-18-F-01*

Issue No.: *07*

Issue Date: *2018-01-02*

Reviewed and approved by: *Director*

Issued by *Management Representative*

Management Representative




IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action:

Date of completion:

Calibrating the hardness meter using the standard cone internally. If necessary, it will be calibrated through an external party.


.....
Auditee

2018-10-01
.....
Date

Verification of corrective action:

NC Closed/Open

Satisfied


.....
Auditor

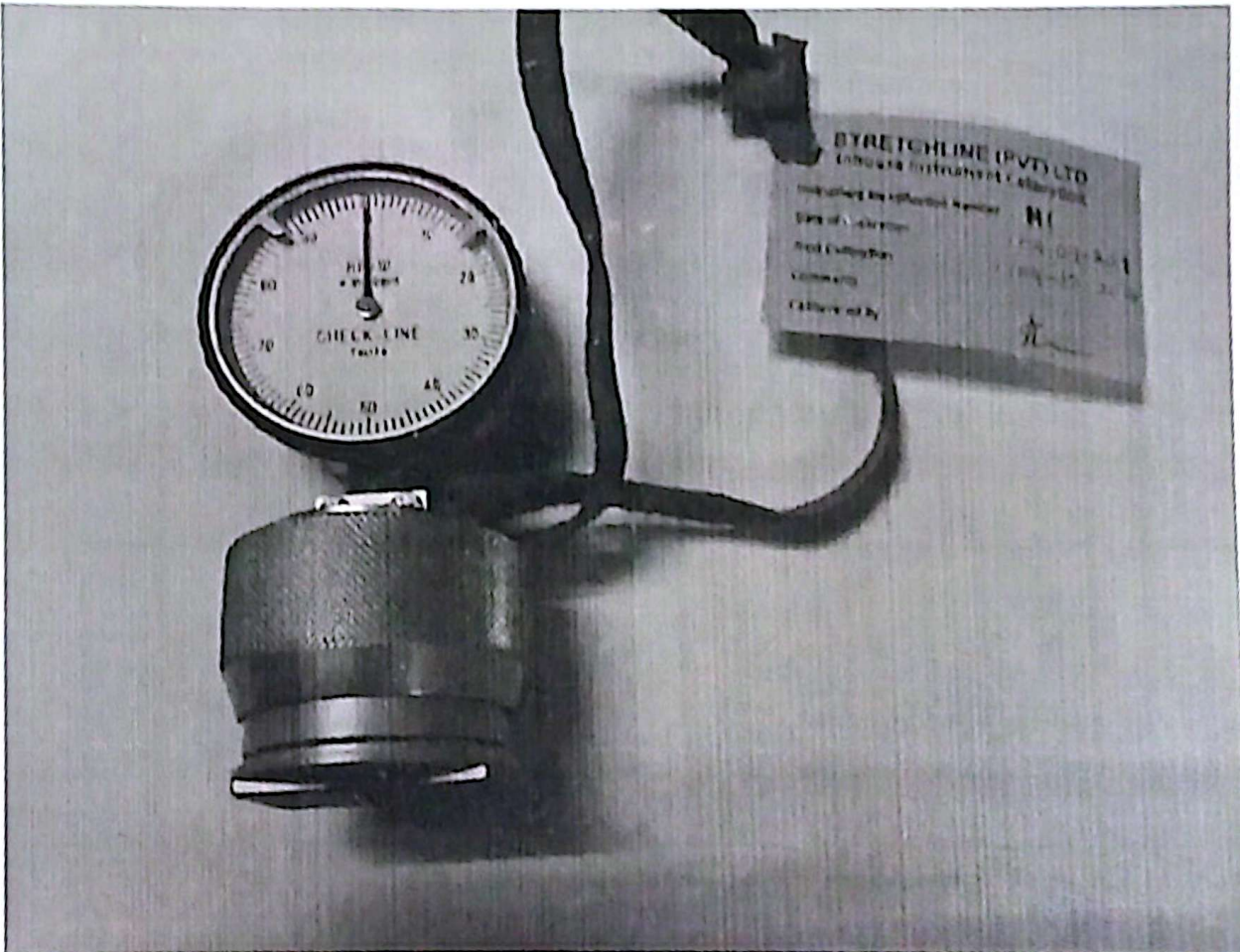
2018-10-05
.....
Date

Effectiveness of corrective action:

Corrective action is effective & verified.


.....
Auditor

2019-07-30
.....
Date



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: *Stretchline (Pvt) Ltd*

NC No.: *04 of 05*

Section: *Value addition section*

Team Leader: *D. N. S. Kuyyappanullakur*

Relevant Standard: *ISO 9001:2015*

Auditor :

Relevant Clause: *7.1.5.2*

Date of audit: *2018-08-22*

Relevant company document :

Non-conformity detected:

Category: Major/Minor

In the lab of value addition division, it was found the balance is used to measure 2 gs of garn for determine oil content testing whereas the balance is not properly calibrated according to the accepted level of traceability & ~~un~~ expected uncertainty.

.....
Auditor

[Signature]
Team Leader

[Signature]
Auditee

Correction:

The balance will be calibrated through an accredited calibrator as per the standards which ensure the accepted level of traceability and expected uncertainty.

[Signature]
Auditee

2018.09.12
Date

Root cause for Non-conformity:

The previous calibrations were done through non-accredited party and the calibration was not in standard.

[Signature]
Auditee

2018.09.12
Date

Doc. No.: *QP-18-F-01*

Issue No. : *07*

Issue Date : *2018-01-02*

Reviewed and approved by: *Director*

Issued by *Management Representative*

stretchline

Stretchline (Pvt) Limited

Registration No: PV 2777

Registered Office: 10th Floor, Aitken Spence Tower II, 315, Vauxhall Street, Colombo 02, Sri Lanka. T: 4796444 F: 4796481
Business Address: Lot 89, Biyagama Export Processing Zone, Walgama, Malwana, Sri Lanka. T: 4828100 F: 4817621

CERTIFICATE OF INTERNAL CALIBRATION

Certificate Number: 056

Date of issue: 18-Sep-2018

Instrument Balance
Description A non automatic top loading weight machine with a digital Display.
The capacity of the weighing machine was 210g with a resolution of 0.0001g

Model HR-200
Serial Number 12323757
Comments The weighing machine has been calibrated by applying weights to the load receptor that have been externally calibrated through SDL Atlas.
(Certificate Number: U18-0894)

Date of Calibration : 13-Sep-18


Signature

Ambient Temperature during calibration 23.6°C

Repeatability Measurements

The same weight was applied to load receptor in the same position at the center of the load receptor and removed between each individual weighing.

Applied Mass	Indicated Reading
200.00g	200.0041g
200.00g	200.0035g
200.00g	200.0047g
200.00g	200.0051g
200.00g	200.0045g
200.00g	200.0061g

Eccentric Loading

Weight were applied to the load receptor first in the center of the receptor and then at the front, left, back, right and center again.

Point	Applied Mass	Indicated Readings
Centre	50.00g	50.0012g
Front	50.00g	50.0009g
Left	50.00g	50.0006g
Back	50.00g	50.0010g
Right	50.00g	50.0008g
Centre	50.00g	50.0011g

Revision no : 0 Revision date : 2018-02-01

stretchline

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Indication Error

Weight were applied to the receptor in ascending order

Applied Mass	Indicated Readings
2.0000g	2.0001g
5.0000g	4.9998g
10.0001g	10.0008g
20.0000g	20.0012g
50.0000g	50.0005g
100.0005g	100.0008g
200.0002g	200.0035g

Equipment used during Calibration

Calibrated Mass	Serial Number: 6924
-----------------	---------------------


App by Q/A Manager

STRETCHLINE (PVT) LTD.
Lot 89
Biyagama Export Processing Zone
Walgama - Malwana.

Revision no : 0 Revision date : 2018-02-01

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Strechline Pvt Ltd

NC No.: 05 of 05

Section: Sourcing

Team Leader: D N S Kurupparamillage

Relevant Standard: ISO 9001:2015

Auditor: Anna Anavadar

Relevant Clause: 8.4.1

Date of audit: 2018/08/22

Relevant company document: Supplier evaluations

Non-conformity detected:

Category: Major/Minor

Evaluation, selection, monitoring of performance of external providers are not effective.
Ex: Devi trading company which supplied commodity products (Acetic acid, caustic soda) has not been evaluated.

[Signature]
Auditor

[Signature]
Team Leader

[Signature]
Auditee

Correction:

Performance of Devi Trading company will be monitored.

[Signature]
Auditee

2018-09-10
Date

Root cause for Non-conformity:

Suppliers of commodity products were not evaluated under existing criteria.

[Signature]
Auditee

2018-09-10
Date

Doc. No.: QP-8-F-01
Reviewed and approved by: Director

Issue No.: 07

Issue Date: 2018-01-02
Issued by Management Representative

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action:

Date of completion:

Analyze the revenue and volume of all dye chemical suppliers in 2017 and select the suppliers who covers 80% of our business for performance evaluation.

Relax
Auditee

15th Nov '18
Date

Verification of corrective action:

NC Closed/Open

Satisfied

Levy
Auditor

2018-10-05
Date

Effectiveness of corrective action:

Corrective action taken is effective. However, there is issue with agreement of extend problem and NCR is raised.

[Signature]
Auditor

2019-07-30
Date

Doc. No. : QP-18-F-01

Reviewed and approved by : Director

Issue No. : 07

Issue Date : 2018-01-02

Issued by Management Representative

**R/M (Chemical)
DEVI TRADING**

MATERIAL TYPE
SUPPLIER NAME

EVALUATED MONTH :
YEAR :

August
2018

Criteria	Expectancy or impotency level	Exp/ Impo value rating	Criteria for the vendor	*	**
				Actual value	Score
Quality	Very high	1.4	Excellent	10	14
No complaint against inspected qty					
One complaint against inspected qty per month					
Two complaint against inspected qty per month					
Three complaint against inspected qty per month					
More than three complait per month					
Price	Hlgh	1.1	Poor	4	4.4
Maintain same price at least one year					
Maintain same price through six month (budgeted range)					
Maintain same price through three month (budgeted range)					
Maintain same price through one month (budgeted range)					
Maintain same price less than one month					
Lead time -Production	High	1.1	Excellent	10	11
If the stock is available at any given time					
If the production lead time one week (at least 500Kg/wk)					
If the production lead time two weeks (at least 500Kg/wk)					
If the production lead time three weeks (at least 500Kg/wk)					
If the production lead time more than one month					
DIFOT (Full quantity within lead time)	High	1.1	Excellent	10	11
Achieve 98% to 100% DIFOT					
Achieve 90% to 98% DIFOT					
Achieve 80% to 90% DIFOT					
Achieve 60% to 80% DIFOT					
Achieve DIFOT below 60%					
Responsiveness/contactability	High	1.1	Excellent	10	11
Response with in the 2 hours (working day)					
Response with in the 5 hours (working day)					
Response with in one day (working day)					
Response with in two day (working day)					
Response more than two days					
Packing and packaging quality	High	1.1	Excellent	10	11
No packing and packaging complain per month					
One packing and packaging complain per month					
Two packing and packaging complain per month					
Three packing and packaging complain per month					
More than three complaint per month					
Internal customer satisfaction	High	1.1	Excellent	10	11
No complaint per month					
One complaint per month					
Two complaint per month					
Three complaint per month					
More than three complaint per month					

Information sharing	High	1.1	Excellent	10	11
Share prjections & monthly stock situation future delivery schdule and lot update information					
Share prjections, monthly stock situation and lot update information					
Share only prjections and lot update information					
Lot update information Only					
Nothing					
Payment terms / credit limit/credit period				6	6.6
Credit limit 90 days or more than that	High	1.1	OK		
Credit limit 60 days					
Credit limit 45 days					
Credit limit 30 days					
Payments after goods receipt & Payment by in advancece					
Technical support and serivce				10	11
Given solutions, suggestion & visiting to solve the problem	High	1.1	Excellent		
Giving only solutions & suggestion					
Giving only solutions					
Giving only suggestion					
will not support					
Vendor Rating Overall Score					102
Score Percentage (%)					90%

Rated from 01 to 10 **Target level of overall score - 95 out of 113**

- * This column is the actual value assigned this rating.
- ** This column is the adjusted value of the rating based on the importance of the criterion.

NL Importance values	
Very high	1.4
High	1.1
Moderate	1
Low	0.8
Very low	0.7

Vendor score values	
Excellent	10
Good	8
OK	6
Poor	4
Very poor	2

Score Board summary - 2018

Criteria	January	February	March	April	May	June	July	August	September	October	November	December	Total
Quality								14					2.00
Price								4.4					0.63
Lead time -Production								11					1.57
DIFOT (Full quantity within lead time)								11					1.57
Responsiveness/contactability								11					1.57
Packing and packaging quality								11					1.57
Internal customer satisfaction								11					0.94
Information sharing								11					1.57
Payment terms / credit limit/credit period								6.6					14.57
Technical support and service								11			0	0	
Total	0	0	0	0	0	0	0	102	0	0	0	0	

Details Summary - 2018

Quality	January	February	March	April	May	June	July	August	September	October	November	December
No of quality related complains reported								0				
Lot changes												
Price								0				
Price change with no prior notifications												
Lead time -Production								0				
Delivery delays / Confirmation delays												
DIFOT (Full quantity within lead time)								0				
Partial delivery due to no stock in hand												
Responsiveness/contactability								0				
Mager delays in responding												
Packing and packaging quality								0				
No packing and labaling related complains												
Internal customer satisfaction								0				
No complaint per month												
Information sharing												
Share prjecions & monthly stock situation future delivery schdule and lot update information									Yes			
Payment terms / credit limit/credit period									45			
Credit limit 90 days or more than that												
Credit limit 60 days												
Credit limit 45 days												
Credit limit 30 days												
Payments after goods receipt & Payment by in advance												
Technical support and service												
Given solutions, suggestion & visiting to solve the problem									Yes			