

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
CERTIFICATION AGREEMENT

Ind-Expo Certification Limited at Apt. No.20, 1st floor, Galle face Court 2, Colombo 03 called on the one hand, the Certification Body and Carolina Tea Factory at Carolina, Watawala given the certificates of approval, issued on 2023.11.27 bearing no QMS 0099 for the said sites and hereinafter, called the Certified Company on the other hand declare to have agreed to the following.

Article 1: Applicable Ind-Expo documents

- 1.1 The following documents are applicable to this agreement.
- Terms and Conditions for certification
 - Fees structure

Article 2 : General rights and obligations

- 2.1 Certification Committee has undertaken to ensure that the **Quality Management System (QMS)** conform to the requirements.
- 2.2 Ind-Expo grants the Certified Company the right to apply the **QMS** certificate mark as described in "IMSM-TCC-01" – Terms and condition for certification. This is subject to the duration of the certification.
- 2.3 Any changes of the certified company shall be notified to Certification body (CB).
- 2.4 Certified company shall keep records of all communications and actions taken in relation to **ISO 9001:2015** standards including complaint records and remedial actions taken.
- 2.5 In case of withdrawal of certification, all advertising with certification logo shall be discontinued by the company certified.
- 2.6 The certified company shall permit to conduct witness audits by the accreditation body at any stage of the certification cycle when a request is made by the CB.

Article 3: Surveillance & Recertification

- 3.1 CB shall regularly monitor the observance of obligations by the certified company in accordance with the relevant procedure.
- 3.2 The certified company shall give the necessary assistance to CB in annual surveillance/recertification.

Article 4: Publicity

- 4.1 Certified company is free to publish during the duration of the agreement that it is a certified company and that it has the right to use the **QMS** certification mark (IMSM-TCC-01 Terms and condition for certification)

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Issue No : 08

Issue Date : 2017.01.25

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Issued by: Management Representative

Short Signature of the client

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4.2 The certification company is entitled to inform potential customers, regulatory authorities, purchaser (supplier) or any other intended partners of the full and exact details of the certification.

Article 5: Confidentiality

CB shall maintain confidentiality of certification IMSM-GR-AG-01: Confidentiality & Impartiality Statement

Article 6: Annual fees

Shall be paid by the certified company before the next surveillance audit.

Article 7: Termination

The certification body shall terminate the certification, if certification terms and conditions are violated or if the client wishes to terminate same.

Article 8: Liability

The Certification body shall not be liable to the company for any expenses, loss or damages suffered by the company and caused by the company's participation in the scheme or as a result of the assessment of the company's management system by certification body or its representatives.

Article 9: Duration of the agreement

This agreement shall be in effect from 2023.11.27 to 2026.11.26 with the understanding that except for premature termination, it shall be renewed for a period of three years after recertification with improvements made.

Article 10: Dispute resolution and governing law

This agreement shall be governed and constructed in accordance with the laws of Sri Lanka, any dispute arising in relation to or as a consequence of this agreement, which cannot be settled amicably through negotiations between the parties, shall be subjected to the courts of Sri Lanka.

Article 11: Notice of change

Any changes to the Management system of the certified clients and changes to the rules and regulations of CB shall be informed to certified clients and vice versa. (IMSM/TCC/01: Terms and conditions for certification: 6. Information exchange between CB & its certified clients)

Article 12: Information requirements

The company shall inform the Certification Body, without delay, of the occurrence of a serious incident or breach of regulation necessitating the involvement of the competent regulatory authority.

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For the Certification Body

Name : D. N. S. Kurupparamillage
NIC No: 195505202853
Designation: Director / CEO
Signature: [Signature]
Date: 2023/11/28

For the Certified Company

Name: U. R. B. Madugalle
NIC No: 840961311 V
Designation: Deputy Manager
Signature: [Signature]
Date: 20/11/2023

Seal: Ind-Expo Certification Limited
Apt. 1-C, Ocean Tower,
Station Road,
Colombo 4
Reg. No. PV 7355PB

Seal: Hatton Plantations PLC (PQ5414,
Carolina Estate, Watawala.
[Signature]
Deputy Manager

Witnesses on behalf of Certification Body

Name: Aruna Amaradasa
NIC No: 831830913V
Designation: AGM
Signature: [Signature]
Date: 2023/11/28

Witnesses on behalf of Certified Company

Name: K. H. B. T. Jansoura
NIC No: 821591345 V
Designation: Asst. Manager - PA
Signature: [Signature]
Date: 25/11/2023

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