



IND-EXPO CERTIFICATION LIMITED  
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
 NON-CONFORMITY REPORT

Name of Organization: Toronto Engineering (Pvt) Ltd.

NC No.: 01 of 03

Section: Operation

Team Leader: Mr. D.N.S. Kuruppumillage

Relevant Standard: ISO 9001:2015

Auditor: Ms. Buddhika Sajeewani

Relevant Clause: 6.1

Date of audit: 2020/12/22

Relevant company document: Manual

Non-conformity detected:

Category: Major/Minor

Company has not effectively used internal & External issues to address the risk & opportunities.

[Signature]  
Auditor

[Signature]  
Team Leader

[Signature]  
Auditee

Correction:

Address and record immediate internal and external issues

[Signature]  
Auditee

[Signature] 25/01/21  
Date

Root cause for Non-conformity:

Eventhough internal and external issues were been addressaed, it has not been recorded. Hence there were no report. available  
Ex -: To address the threat of economic crisis during pandemic, we designed designed products which are useful during pandemic (e.g. medical beds, peddal operated sinks)

[Signature]  
Auditee

25/01/2021  
Date



IND-EXPO CERTIFICATION LIMITED  
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
 NON-CONFORMITY REPORT

Corrective action:

Date of completion:

Discuss internal and external issues of the company in the management review meeting and implement an action plan to address those issues.

*[Signature]*  
 .....  
 Auditee

25/01/2021  
 .....  
 Date

Verification of corrective action:

NC Closed/Open

.....  
 Auditor

.....  
 Date

Effectiveness of corrective action:

*[Faint handwritten text]*

.....  
 Auditor

.....  
 Date

Doc. No. : QP-18-F-01

Issue No. : 07

Issue Date : 2018-01-02

Reviewed and approved by : Director

Issued by Management Representative



IND-EXPO CERTIFICATION LIMITED  
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
 NON-CONFORMITY REPORT

Name of Organization: Toronto Engineering. (Pvt) Ltd.

NC No. : 02 of 03

Section : Production

Team Leader: Mr. D.N.S. Kurupparamillage.

Relevant Standard : ISO 9001:2015

Auditor : Ms. Buddhika Sajewani

Relevant Clause : 7.1.4

Date of audit : 2020/12/22.

Relevant company document :

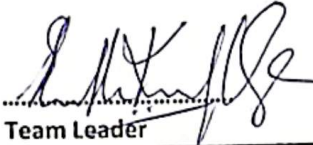
Non-conformity detected:

Category : Major/Minor


Environment for the operation for processes has not been adequately provided.  
 Ex:- Fire assembly point & direction to emergency exit have not been displayed.



Auditor



Team Leader



Auditee

Correction:

Display direction to the fire exits and to the assembly point.



Auditee

25/01/2021

Date

Root cause for Non-conformity:

The fire evacuation plan has been created and direction display boards (Arrows) has been created. However we were unable to display them.



Auditee

25/01/2021

Date

Doc. No. : QP-18-F-01  
 Reviewed and approved by : Director

Issue No. : 07

Issue Date : 2018-01-02  
 Issued by Management Representative



IND-EXPO CERTIFICATION LIMITED  
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
 NON-CONFORMITY REPORT

Corrective action:

Date of completion:

Conduct a training for employees to demonstrate fire evacuation plan, direction display boards to emergency exits, assembly point locations of fire extinguishers.

*[Signature]*  
 Auditee

25/01/2021  
 Date

Verification of corrective action:

NC Closed/Open

.....  
 Auditor

.....  
 Date

Effectiveness of corrective action:

.....  
 Auditor

.....  
 Date

e

IND-EXPO CERTIFICATION LIMITED  
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: Toronto Engineering (Pvt) Ltd

NC No. : 03 of 02

Section : HD.

Team Leader : Mr. D N S Kurupparambath

Relevant Standard : ISO 9001:2015

Auditor : Ms. Chalani Ingeswige

Relevant Clause : 7.2

Date of audit : 2020/12/22

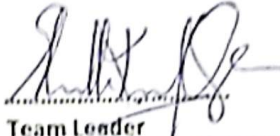
Relevant company document : Training plan & records.

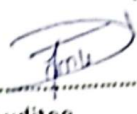
Non-conformity detected:

Category : Major/Minor

Training has been performed & training plan has been available for year 2020. However effectiveness evaluation of the training has not been carried out. For ISO training, for training.

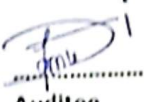
  
Auditor

  
Team Leader

  
Auditee

Correction:


Carry out evaluations for the trainings which has not been evaluated for effectiveness.

  
Auditee

25/01/2021  
Date

Root cause for Non-conformity:

Training Evaluation Summary (FO/TR/02) forms were been filled for some trainings however above forms were not been filled for all trainings.

  
Auditee

25/01/2021  
Date

Doc. No. : QP-18-F-01  
Reviewed and approved by : Director

Issue No. : 07

Issue Date : 2018-01-02  
Issued by Management Representative



IND-EXPO CERTIFICATION LIMITED  
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
 NON-CONFORMITY REPORT

Corrective action:

Date of completion:

ISO coordinator will monitor the training process once in three months and discuss with management if there are any issues. Specially monitor the effectiveness training evaluation process

*[Signature]*  
 .....

25/01/2021  
 .....

Auditee

Date

Verification of corrective action:

NC Closed/Open

.....  
 Auditor

.....  
 Date

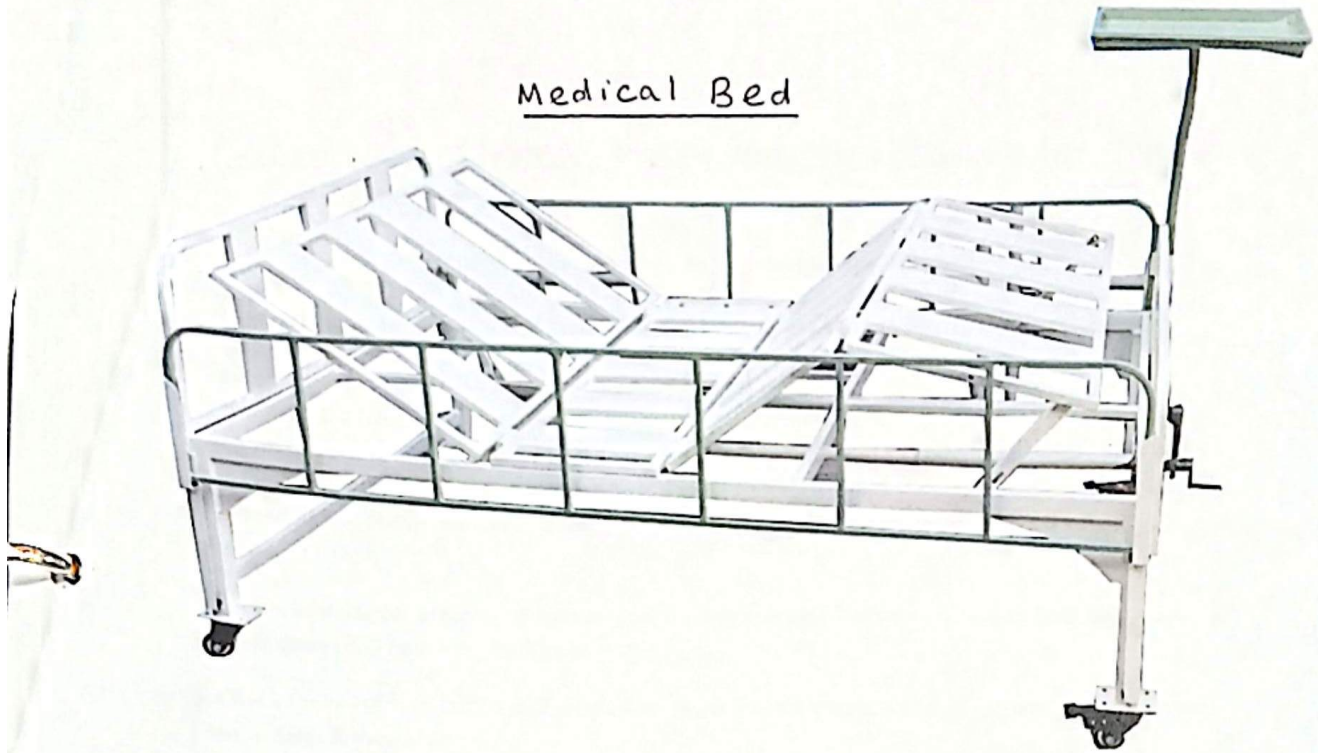
Effectiveness of corrective action:

.....  
 Auditor

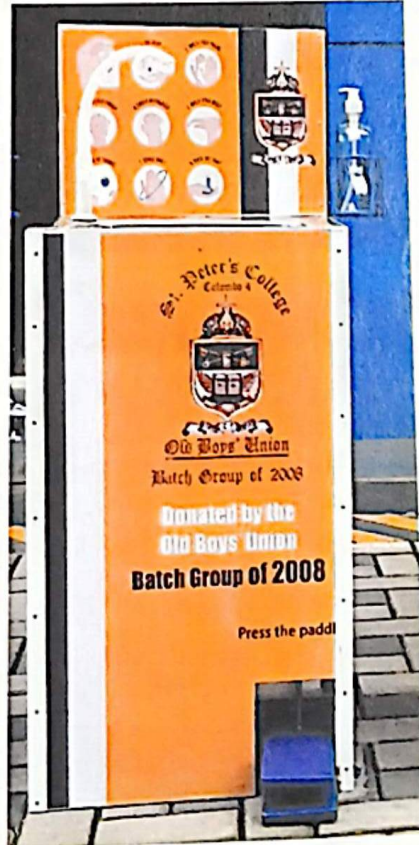
.....  
 Date



Medical Bed



Pedal Operated Sink



(Atch - 02)

(1)

Quality objectives of Sales & Marketing department, Production dept - Torento Engineering Company (PVT) Ltd - year 2021

Responsible :- Mr. Nilantha , Miss. Shashini , Production Manager & Forman

Quality Objective - Supplying of product on time & provide on time service to customers.

The activities with regard to above quality objective are explained bellow.

1. Monitor the No. of delays to supply machines manufactured & sending of repaired machines to customers during last three months . ( suggest to consider January / 2021 to march 2021) ( Res. - Sales ) (Before project)

2. Based on the above number of delays, decide a percentage to reduce those delays . ( Res. Sales & Production)

( Ex. No. of delays at present - 8 numbers per month( average). Wish to reduce by 50 %. After the project delays will be 4 Nos. delays per month.)

3. Check the reasons to delays with production department & prepare a list of reasons for above delays . ( Res. - Sales & Production )

3. Discuss with the production department prepare a action plan to minimize the above delays. ( Res. - Sales & Production)

4. Implement above action plan to the machines to be manufactured & machines to be repaired from April to May / 2021. ( Res. Sales & Production)

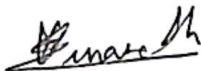
5. Need to prepare a production plan with due dates to be completed the machines. The sales department need to monitor this action plan very strictly from April to May /2021.

Are there any issues , the sales department need to discuss the same with Production Manager & Director / Project coordinator & solve those issues with immediate effect.

6. First week of June, the performance of the project will be evaluated & prepare the report.

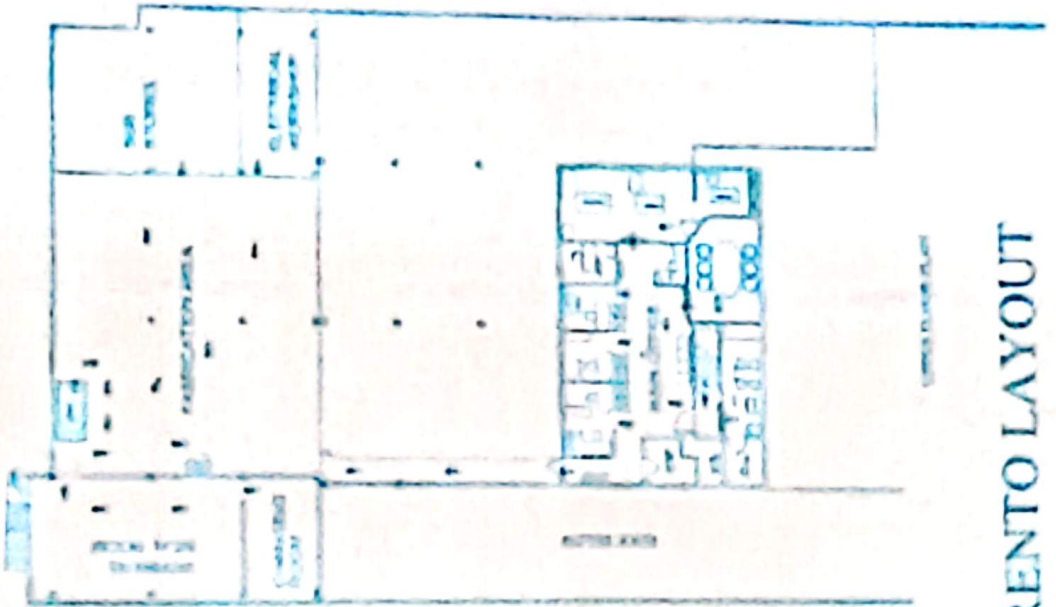
(Results of After Project)

7. Need to implement the improvements observed in this project to future operations of the departments such as sales & marketing, Production, R& D, HR , purchasing & Stores etc.



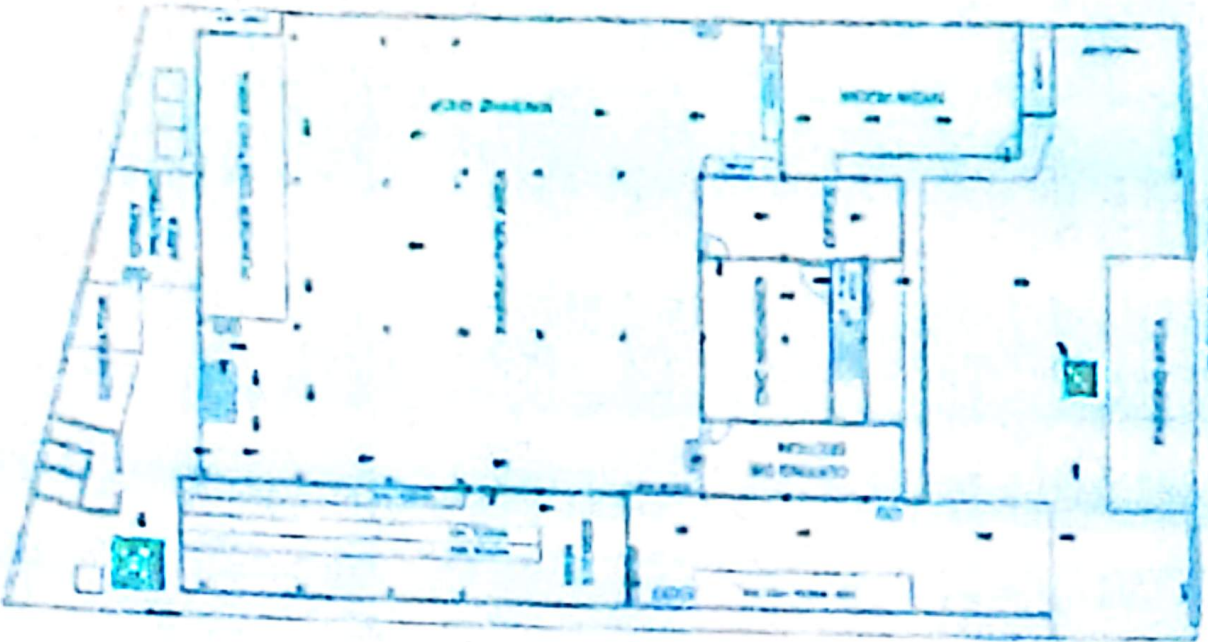
NP Gunarathne

# TORONTO LAYOUT



## FIRE EXTINGUISHER PLANS

- LEGEND
- 1 FIRE EXTINGUISHER TYPE ABC
  - 2 FIRE EXTINGUISHER TYPE ABC
  - 3 FIRE EXTINGUISHER TYPE ABC
  - 4 FIRE EXTINGUISHER TYPE ABC
  - 5 FIRE EXTINGUISHER TYPE ABC
  - 6 FIRE EXTINGUISHER TYPE ABC
  - 7 FIRE EXTINGUISHER TYPE ABC
  - 8 FIRE EXTINGUISHER TYPE ABC
  - 9 FIRE EXTINGUISHER TYPE ABC
  - 10 FIRE EXTINGUISHER TYPE ABC
  - 11 FIRE EXTINGUISHER TYPE ABC
  - 12 FIRE EXTINGUISHER TYPE ABC
  - 13 FIRE EXTINGUISHER TYPE ABC
  - 14 FIRE EXTINGUISHER TYPE ABC



DATE: 10/10/2023

(A4ch - 04)

Fire Assembly Points - Toronto Engineering Company (PVT) Ltd





(Atch-05)

direction to Fire Exits - Toronto Engineering  
Company (PVT) Ltd



12/02/2018

### Training Evaluation Summary

Name of Trainee: Witlantha Desai

Designation: Marketing Officer

Employee No : 42

Name/Type / Module of Training Programme	Date of Training Programme	Knowledge gained by trainee A = Average G = Good U = Below Average	Relevance of the Program to Operations (Yes/No)	Application	Recommended Actions/ Remarks
ISCPM Training	2020/09/17	G	Yes	For Development a business	NN
ISO Document Control	2020/09/22	A	Yes	For ISO Documentation Work	TN
Mar Digital Marketing - Online Training	2020/12/01, 03	G	Yes	For Sale & Marketing	PR
Import & Export - Online Training	2020/12/07, 10	G	Yes	For Import Export Work	PR
ISO 9001-2015 - Training	2020/12/11	A	Yes	For Familiarize with ISO	TN

Note : \*\*\* TN - Trainee need, / NN - Not Needed further training on the same subject  
PR - Recommended / NR - Not Recommended the programme for others.

Issue Date: June 20, 2018

Revision Date:

Revision No: 0