

Isuru

From: Isuru <isuru@indexpo.lk>
Sent: Tuesday, January 30, 2024 12:40 PM
To: 'Sunil Shantha'
Cc: 'shantha@indexpo.lk'; 'buddhika@indexpo.lk'; 'aruna@indexpo.lk'
Subject: QMS Audit
Attachments: QP-10-F-02 Customer Satisfaction Survey.pdf; Audit Plan -QMS.pdf

Dear Mr. Shantha,

Please note that the QMS audit at Torento Engineering (Pvt) Ltd has been scheduled on 2024-02-02. Audit plan and safety guidelines attached herewith.

If there are any objections with regard to any of the issues or for any information / clarification, feel free to contact our Certification Manager (Ms. Buddhika Sajeewani) immediately. Otherwise please confirm the audit plan.

Please share the following latest documents 3 days prior to the audit (Please disregard if the documents are already shared)

ISO 9001:2015

- a) Process flow chart/s
- b) Quality Policy
- c) Quality Objectives
- f) Latest Internal audit report & Management Review
- g) Any other documented information (e.g.: Vision and mission, Identified risk and organizational strategies etc.)

Please be kind enough to complete the attached customer survey on the audit date and forward it to info@indexpo.lk. The certificate or continuation letter will be awarded only after submission of Customer satisfaction form.

SAFETY GUIDELINES FOR THE TRANSPORT OF THE AUDITORS

Following guideline has been introduced to ensure safety of members of the audit team which is deployed to audit your organization. You are kindly requested to adhere to following guidelines.

If transport is arranged by the company, the vehicle shall be complied to all regulatory requirements of transport passengers. It shall also necessary to verify by the company that the vehicle is consist with following ;

1. Sound breaks system (both hand break and foot break)
2. Signal lamps
3. Whippers
4. Tires suitable to travel the distance (Including spear wheel and necessary tools)
5. Seat belts and other necessary safety systems

Note : The driver shall be a person who had at least 8 hr rest and not drunken prior to driving.

Thanking you,