

IND-EXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
CORRECTIVE ACTION PLAN FOR NON-CONFORMITIES

For all non-conformities kindly complete this form and submit with evidence within two months.

Name of organization :

Type of audit : Stage II / Surveillance / Re-certification/Special audit (delete whichever is inapplicable)

Date/s of audit :

| NCR No. | Non-conformity | Corrective actions taken & Date of implementation | Evidence of implementation |
|---------|---|---|----------------------------|
| 01 | Interested parties and their expectations (file No 26) document has not been completed for all interested parties identified. | - | Evidence here with |
| 02 | Quality objective to "Reduce customer complain 15%" does not specify how to evaluate result & persons responsible for the achievement of the same. | A new format was prepared | Evidence here with |
| 03 | Training Record is not available for ISO 9001: 2015 training dated on 2018/05/10 | Trainings were recorded and will be maintained | Evidence here with |
| 04 | Following documents have not reviewed and approved for suitability and adequacy. Eg: Work instructions (PM3 R6) - Spring fac. Specifications for for product U Bolt. | The documents were signed by MD & evidence will be submitted. | Evidence here with |
| 06 | Following requirement in ISO 9001:2015 standard has not been included in audit schedule. Eg: 4.1, 4.2 | They were included into the audit schedule | Evidence here with |
| 07 | Certain Management Review inputs have not been recorded in MRM. Ex: Changes in external & internal issues, adequacy of resources, Performance of external providers, Risk & opportunities | They were recorded and the evidence were forwarded. | Evidence here with |

.....
 Signature of Management Representative /FSTL /EMR

02/08/2018
 Date

OBSERVATIONS AND RECOMMENDATIONS

All ncr's are Satisfactory

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 Signature of Team Leader/Lead Auditor

2018-08-08
 Date

Doc. No.: QP-19-F-02

Issue No. : 07

Issue Date : 2015-01-30

Reviewed and approved by : Director

Issued by : Management Representative