

IND-EXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action

Date of completion: 10.10.2017.

DOCUMENT THE PLANNED ACTIONS TO ADDRESS THE OPPORTUNITIES IDENTIFIED.



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Auditee

29.09.2017.
Date

Verification of corrective action

NC Closed/Open

SATISFIED



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Auditor

13-10-2017
Date

Effectiveness of corrective action

Satisfied



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Auditor

2019-01-24
Date

IND-EXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Lallans Sports Goods Manufacturers (Pvt) Ltd

NC No. : 02 of 05

Section : Management

Team Leader : M.s. Kumudanie Perera.

Relevant Standard : ISO 9001: 2015

Auditor : KUMUDANIE PERERA

Relevant Clause : 6.1.2

Date of audit : 2017-09-28

Relevant company document :

Non-conformity detected

Category : Major/Minor

THE ORGANIZATION HAS NOT ADEQUATELY PLANNED THE ACTIONS TO ADDRESS THE OPPORTUNITIES IDENTIFIED.

[Signature]
Auditor

[Signature]
Team Leader :

Correction:

PREPARE ACTION PLAN FOR OPPORTUNITIES IDENTIFIED.

[Signature]
Auditee

29.09.2017
Date

Root cause for Non-conformity

RELEVANT ACTION PLANS WERE NOT DOCUMENTED.

[Signature]
Auditee

29.09.2017
Date

PLLR-02-05 Action Plan for Opportunities

LALLANS SPORTS GOODS MANUFACTURERS (PVT) LTD. ACTION PLAN FOR OPPORTUNITIES

SNO	DESCRIPTION OF OPPORTUNITY	ACTION PLAN	TARGET DATE	RESPOSIBILITY
1	There is a possibility to improve the quality of product and service	Get the ISO 9001 certification Identify the training needs/ Prepare training plan/Train the staff	31st October 2017 31st December 2017	Marketing Manger Marketing Manger
2	Lallans sports goods manufacturers (Pvt) Ltd, is the market leader. No threat from competitors. The company has a opportunity to increase the market share	Identify the required resources/ Acquire resources Ex:- Powder coating machine, bending machine, cutting machine, more accurate equipments Get the ISO 9001 certification Reduce the prices of selected products and introduce to market.	31st December 2017 31st October 2017	Marketing Manger/Production Manager Marketing Manger Marketing Manger/ Managing Director
3	Company goodwill and islandwide recognized brand name. There is a possibility to catch the new market using company goodwill and brand name.	Identify the market requirement for new products. Ex:- Steel Table, steel beds, Steel lockers, hospitable beds, saline stands, dressing trolley increase the product range	31st October 2017 As per the customer requirement	Marketing Manger/ Managing Director Production manager
4	In the elction period of the country there is a considerable demand for products. It is an opportunity to increase the sales volume.	Diversify the business and introduce new products Manufacture the relevant products and maintain a stock.	31st October 2017 31st December 2017	Marketing Manger/ Managing Director Production manager
5	No wbsite or proper e marketing campaign. Using this situation the company has an opportunity to impelment e marketing campaign.	Develop company website Develop facebook fanpage Conduct e marketing campaign	31st October 2017 31st October 2017 30th November 2017	Marketing Manger Marketing Manger Marketing Manger

