



INDEXPO CERTIFICATION LIMITED

MANAGEMENT SYSTEMS CERTIFICATION SCHEME

STAGE II AUDIT REPORT ISO 9001:2008

Lanka Autolands (Pvt) Ltd



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STAGE II AUDIT REPORT – ISO 9001:2008

1. **NAME OF ORGANIZATION:** Lanka Autolands (Pvt) Ltd
2. **REGISTERED ADDRESS:** No. 126, Industrial Estate, Katuwana Road, Homagama, Sri Lanka.
3. **FACTORY/OUTLET LOCATIONS:** i) Same as 2

4. CONTACT DETAILS

4.1 Contact person : Mr. U. W. R. Wimalagunaratna **Designation :** Factory Manager

4.2 Tel: 011-2855493 **Mob.:** 071-5329800

4.3 E-mail : autolandhomagama@gmail.com

5. NO. OF EMPLOYEES : 26

6. APPLICABLE STANDARD : ISO 9001:2008

7. FILE NO.: IMSC-QMS-22

8. APPLICABLE SECTOR : C 22.1.1

9. TYPE OF AUDIT : Stage II audit

10. DATE OF AUDIT: 2015-05-26

11. AUDIT TEAM :

Mr. D N S Kurupumullage	Team Leader
Mr. Isuru Ilangakoon	Team Member
Mr. Aruna Amaradasa	Team Member

12. SCOPE OF CERTIFICATION: Activities pertaining to retreading of Tyres

13. SIGNATURE FOR CONFIRMATION OF SCOPE :

The above scope is confirmed.

Lanka Autolands Co :(PVT)Ltd.

SIGNATURE

DOC. NO.: QP-06-F-04
Reviewed and approved by : Director

ISSUE NO. : 06

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ISSUE DATE : 2014-06-20
Issued by : Management Representative



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1.4. Quality Management System

1.4.1 General and Documentation requirements

Key and support processes have been identified and their interactions determined. Design and development & validation of processes has been excluded with justification.

Scope has been defined as Activities pertaining to retreading of Tyres

Documented procedure available for control of documents covering the requirements of **4.2.3** of ISO 9001: 2008 and implemented.

Documented procedure available for control of records covering the requirements of **4.2.4** of ISO 9001: 2008.

Master list of records need to be updated with the currently available records. **(OB 03)**

1.4.2 Management responsibility (5 of ISO 9001)

Management commitment was evident, Human Resources Manager & production Manager were interviewed and found that they are well aware of their responsibilities.

Top management ensures that customer requirements with regard to delivery and post delivery activities are met as per the customer requirements.

Quality policy is communicated through displaying in prominent places. Quality policy is subjected to review. Quantifiable quality objectives have been established department-wise and communicated to relevant personnel.

Responsibilities and authorities are defined and communicated to relevant personnel. The Factory Manager, has been appointed as the Management Representative.

Internal communication is through e-mails, memos and discussions.

Management review frequency is defined as biannual and the last Management Review meeting has been conducted on 2015-04-12 and minutes were available.. Decisions taken at the MRM has been implemented.

1.4.3 Resource management(6 of ISO 9001):

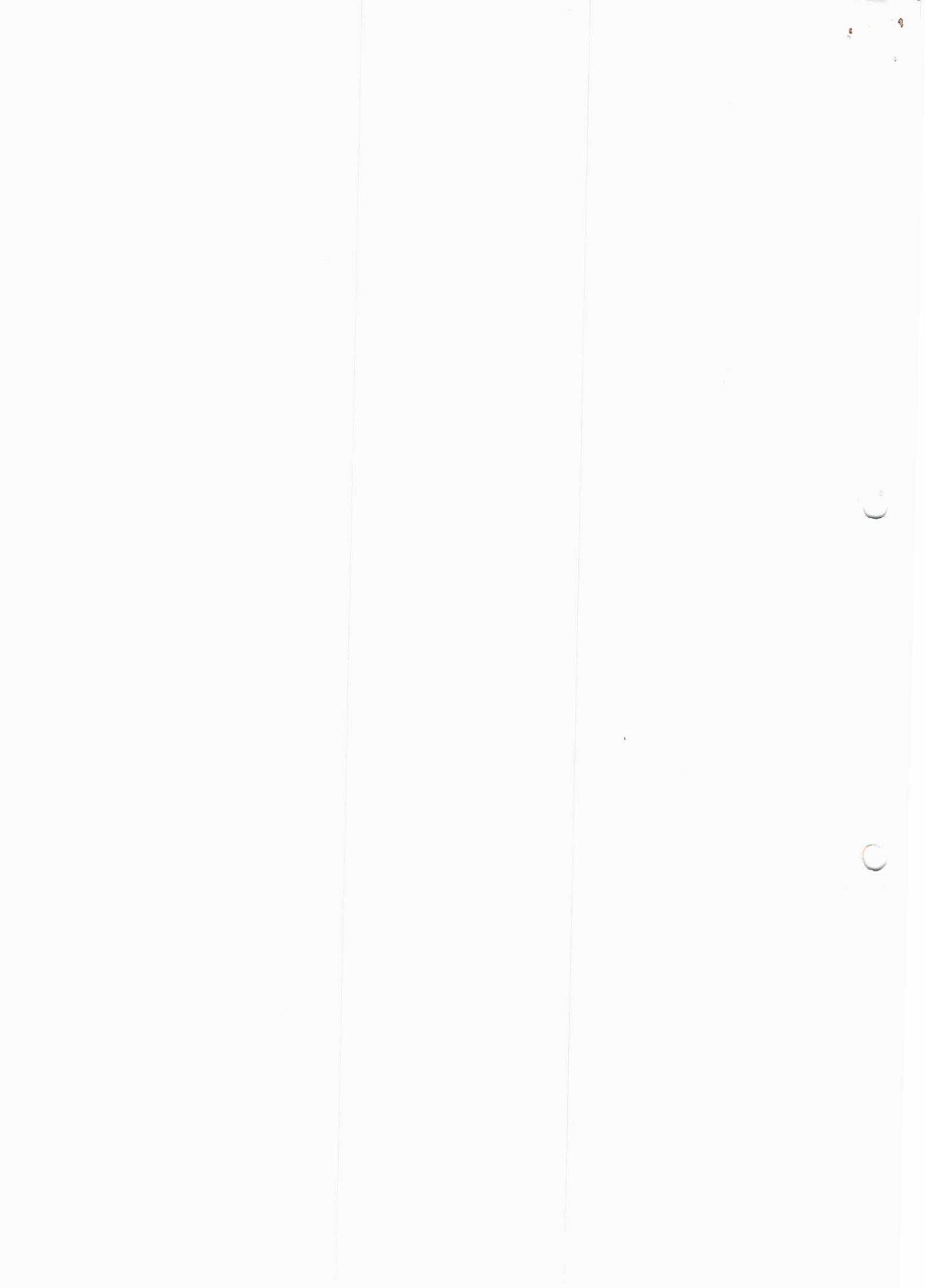
Human and other resources necessary for the implementation of the QMS have been provided by the organization. Skill matrix was available. Training needs have been identified by Departmental Heads. However Training plan is not available **(NCR 01)**

Infrastructure and work environment needed for the implementation of the QMS have been provided by the organization. However Preventive maintains schedule is not available. **(NCR 02)**

1.4.4 Product realization (7 of ISO 9001):

Quality plan for the process available and implemented.

Orders are accepted by the Sales & Marketing Department and communicated to Planning.





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Supplier have not been evaluated. Purchase order has not been issued for the suppliers.(NCR 03)

Production and service provision is carried out under controlled conditions.

Identification and traceability is by a Batch Number and followed up to dispatch.

Company retains samples of customers until they are returned to the customer. Organization ensures the identification and protection of customer property.

List of equipment along with the Calibration schedule was available. Calibrations done as per the schedule and records available for review

Organization ensures that the product is preserved throughout product realization.

14.5 Measurement, analysis and improvement (8 of ISO 9001):

Customer satisfaction Questionnaire has been developed and feedback has been obtained from customers and analysed.

A documented procedure for Internal Audits covering the requirements of 8.2.2 of ISO 9001:2008 is available and implemented. Internal audit have been conducted as per the plan and all non-conformities have been closed. The competence of the Internal Auditors need to be strengthened **(OB 01)**

Organization has applied suitable methods for monitoring and measurement of processes.

Organization has applied suitable methods for monitoring and measurement of products.

Documented procedure covering the requirements of 8.3 of ISO 9001: 2008 for Control of non-conforming products was available and implemented.

Organization has analysed data for Performance loss, Quality rate, Down time loss, Machine overall equipment efficiency. Customer satisfaction data has been analysed.

Documented procedure covering the requirements of 8.5.2 of ISO 9001: 2008 for Corrective actions was available.

14.6 Improvement (8.5 of ISO 9001):

Continual improvement is evident.

Documented procedure available for Corrective actions covering the requirements of 8.5.2 and implemented. Verifications were not available for the Corrective actions reports "QA/FM/02" issued on 2015-05-12 **(OB 02)**

Documented procedure available for Preventive actions covering the requirements of 8.5.3 and implemented. of ISO 9001: 2008 for Preventive actions was available.

Documented procedure covering the requirements of 8.5.3 of ISO 9001: 2008 for Preventive actions was available. Customer complaints received over the phone are directed to the relevant department for further action



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required.

15. Major Non-conformities: None.

16. Minor Non-conformities : Three (03)

16.1. Training plan is not available **(NCR 01)**

16.2 Preventive maintains schedule is not available. **(NCR 02)**

16.3 Supplier have not been evaluated. Purchase order has not been issued for the suppliers.**(NCR 03)**

17. Corrective action requests (CAR): Corrective action plan has been submitted with proposed corrective actions agreed upon.

18. Observations/Opportunities for improvement :

18.1 The competence of the Internal Auditors need to be strengthened **(OB 01)**

18.2. Verifications were not available for the Corrective actions reports “QA/FM/02” issued on 2015-05-12 **(OB 02)**

18.3 Master list of records need to be updated with the currently available records. **(OB 03)**

.....
SIGNATURE OF LEAD AUDITOR

..... 2015-05-26
DATE

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2012-2013

1.1

As a result of the efforts of the staff and the board of directors, the school has achieved a number of significant accomplishments during the past year.



2012-2013

1.1

2012-2013





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19. RECOMMENDATION BY TEAM LEADER:

Recommended for approval

[Handwritten Signature]

SIGNATURE OF TEAM LEADER

2015-05-26
DATE

20. RECOMMENDATION BY CERTIFICATION MANAGER:

All NCRs have been closed. Please approve for submission to the certification committee

SIGNATURE OF CERTIFICATION MANAGER

2015-07-02
DATE

21. APPROVAL FOR SUBMISSION TO THE CERTIFICATION COMMITTEE

Appd.

[Handwritten Signature]

SIGNATURE OF DIRECTOR

2015-07-02
DATE