



INDEXPO CERTIFICATION LIMITED

MANAGEMENT SYSTEMS
CERTIFICATION SCHEME

SURVEILLANCE AUDIT REPORT
ISO 9001:2008

Lanka Autolands (Pvt) Ltd



INDEXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
SURVEILLANCE AUDIT REPORT – ISO 9001:2008

1. **NAME OF ORGANIZATION:** Lanka Autolands (Pvt) Ltd
2. **REGISTERED ADDRESS:** No. 126, Industrial Estate, Katuwana Road, Homagama, Sri Lanka..
3. **SITES AUDITED:** i)Same as 2
4. **CONTACT DETAILS**
 - 4.1 **Contact person:** U.W.R Wimala gunarathna **Designation:** Factory Manager
 - 4.2 **Tel:** 011- 2855493 **Mob:** 071-5329800 **Fax:** -
 - 4.3 **E-mail** : autolandhomagama@gmail.com
5. **NO. OF EMPLOYEES** : 26
6. **APPLICABLE STANDARD:** ISO 9001:2008
7. **FILE NO.:** IMSC-QMS-22
8. **APPLICABLE SECTOR** : C 22.1.1
9. **TYPE OF AUDIT:** 01st Surveillance
10. **DATE OF AUDIT** : 2016-06-28
11. **AUDIT TEAM** :
Mr. Isuru Ilangakoon Team Leader
12. **12. SCOPE OF CERTIFICATION:** Activities pertaining to retreading of Tyres.

13. QUALITY MANAGEMENT SYSTEM

13.1 General requirements (4 of ISO 9001): Key and support processes have been identified and their interactions determined. Design and development & validation of processes have been excluded with justifications.

Documented procedure available for Control of documents covering the requirements of 4.2.3 of ISO 9001 and implemented.

Documented procedure available for Control of records covering the requirements of 4.2.4 of ISO 9001: 2008 and implemented.

13.2 Management responsibility (5 of ISO 9001)

Management commitment was evident. Human Resources Manager & Factory Manager were interviewed and found that they are well aware of their responsibilities.





INDEXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
SURVEILLANCE AUDIT REPORT – ISO 9001:2008

To management ensures that customer requirements with regard to delivery and post delivery activities are met as per the customer requirements.

Quality policy is communicated through displaying in prominent places. Quality policy is subjected to review.

Quantifiable quality objectives have been established department-wise and communicated to relevant personnel.

Responsibilities and authorities are defined and communicated to relevant personnel. The Factory Manager has been appointed as the Management Representative.

Internal communication is through e-mails, memos and discussions.

Quality Policy & Feedback from clients have not been discussed at last management review meeting conducted on 2016.06.28 (NCR 01)

13.3 Resource management(6 of ISO 9001)

Human resources and other resources necessary for the implementation of the QMS have been provided by the organization. Competence of personnel have been determined and training plan for 2016 and training records were available.

Infrastructure and work environment needed for the implementation of the QMS have been provided by the organization.

13.4. Product realization(7 of ISO 9001)

Quality plan for the process available and implemented.

Orders are accepted by the Sales & Marketing Department and communicated to Planning.

Suppliers have been evaluated.

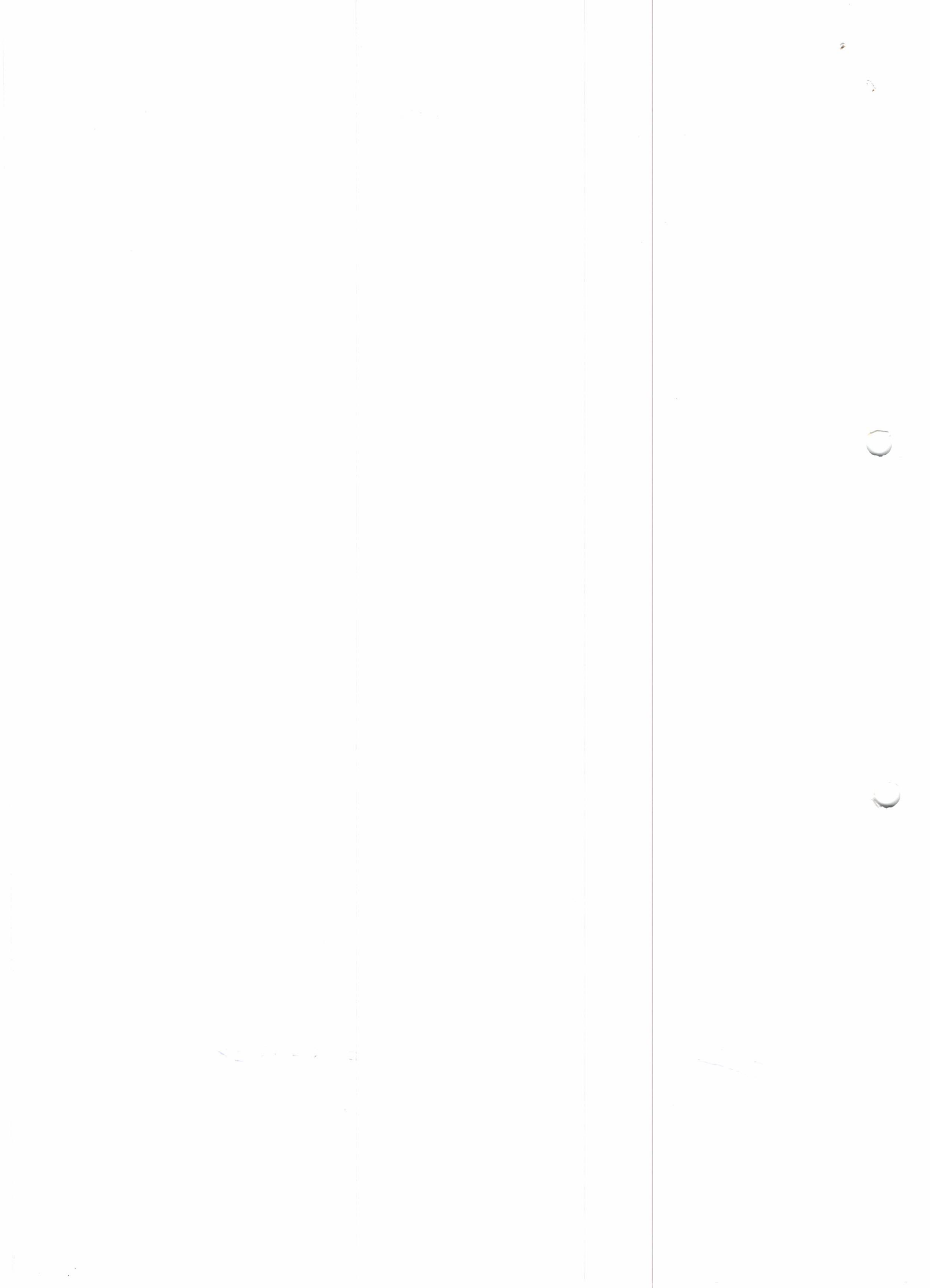
Production and service provision is carried out under controlled conditions.

Identification and traceability is by a Batch Number and followed up to dispatch.

Company retains samples of customers until they are returned to the customer. Organization ensures the identification and protection of customer property.

List of equipment along with the Calibration schedule was available. Calibrations done as per the schedule and records available for review .

Organization ensures that the product is preserved throughout product realization.



INDEXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
SURVEILLANCE AUDIT REPORT – ISO 9001:2008

13.5 Measurement, analysis and improvement (8 of ISO 9001)

Certain customer feedbacks have been taken through over the phones. However there is no mechanism to record it.(NC-02)

Internal audit have been conducted as per the plan and all non-conformities have been closed.

A documented procedure for Internal audits covering the requirements of 8.2.2 of ISO 9001:2008 is available and implemented.

Organization has applied suitable methods for monitoring and measurement of processes.

Organization has applied suitable methods for monitoring and measurement of products.

Documented procedure covering the requirements of 8.3 of ISO 9001: 2008 for Control of non-conforming products was available and implemented.

Organization has analysed data for Performance loss, Quality rate, Down time loss, Machine overall equipment efficiency, Customer satisfaction data has been analysed.

Documented procedure covering the requirements of 8.5.2 of ISO 9001 2008 for Corrective actions was available.

14. Major Non-conformities: None.

15. Minor Non-conformities : Five (05)

15.1 Quality Policy & Feedback from clients have not been discussed at last management review meeting conducted on 2016.06.28 (NCR 01)

15.2 Certain customer feedbacks have been taken through over the phones. However there is no mechanism to record it.(NC-02)

16. Corrective action requests (CAR): Corrective action plan has been submitted with proposed corrective actions agreed upon.

17. Observations/Opportunities for improvement :

17.1. Master list of documents is not updated.

.....

SIGNATURE OF LEAD AUDITOR

.....
2016-06-28
DATE

DOC. NO.: QP-11-F-04

ISSUE NO. : 02

ISSUE DATE : 2014-03-27

Reviewed and approved by : Director

Issued by : Management Representative

Page 03 of 04

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10

10/10/10


INDEXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
SURVEILLANCE AUDIT REPORT – ISO 9001:2008

• Page 04 of 04 is for internal purposes only

18. RECOMMENDATION BY TEAM LEADER:

Recommended

Leure
SIGNATURE OF TEAM LEADER

2016-06-28
DATE

19. RECOMMENDATION BY CERTIFICATION MANAGER:

AW NCA has been closed, hence recommended for approval.

[Signature]
SIGNATURE OF CERTIFICATION MANAGER

2016/08/31
DATE

20. APPROVAL FOR CONTINUATION OF CERTIFICATION

Approved

[Signature]
SIGNATURE OF DIRECTOR

2016-08-30
DATE