

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Welihena Tea Factory

NC No. : 01 of 06

Section : Production

Team Leader : M. Asif

Relevant Standard : ISO 22000:2018

Auditor : Tharindu Hetti Arachchi

Relevant Clause : 8.2.4 (d)

Date of audit : 06/10/2021

Relevant company document : —

Non-conformity detected:

Category : Major/Minor

There is observed centum pest entry points while processing teas.

Ex: - Door and floor gap in bulking area

- No control taken to prevent pest entry during loading final goods at bulking area.

Tharindu Hetti Arachchi

Auditor

M. Asif

Team Leader

[Signature]

Auditee

Correction:

1. Immediately started construction to cover that Pest Entry points
2. Conducted Pest Control activities immediately.

[Signature]

Auditee

08/10/2021

Date

Root cause for Non-conformity:

⊗ Due to unawareness of Food safety team about Pest Control and treatment.

[Signature]

Auditee

08/10/2021

Date



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Corrective action:

Date of completion:

Given an awareness training to Food safety team about pest activities & its effect to food and pest control treatment and conducted by External FS Consultant (SLQC).

Auditee

09/11/2021

Date

Verification of corrective action:

NC Closed/Open

Provided evidences are satisfied and verified. Therefore, NC is closed.

Dhanushka

Auditor

2021/11/29

Date

Effectiveness of corrective action:

Corrective action taken is effective

Auditor

2022/10/10

Date

 **SRI LANKA QUALITY CENTER**
Hot Line +94 716905308, +94 773148141, +94 112 568589 Email: srilankaqualitycenter@gmail.com

Rolling Door Closed properly NC 02 – Evidences



WE CARE YOU FOR YOUR BETTER FUTURE **SLQC**

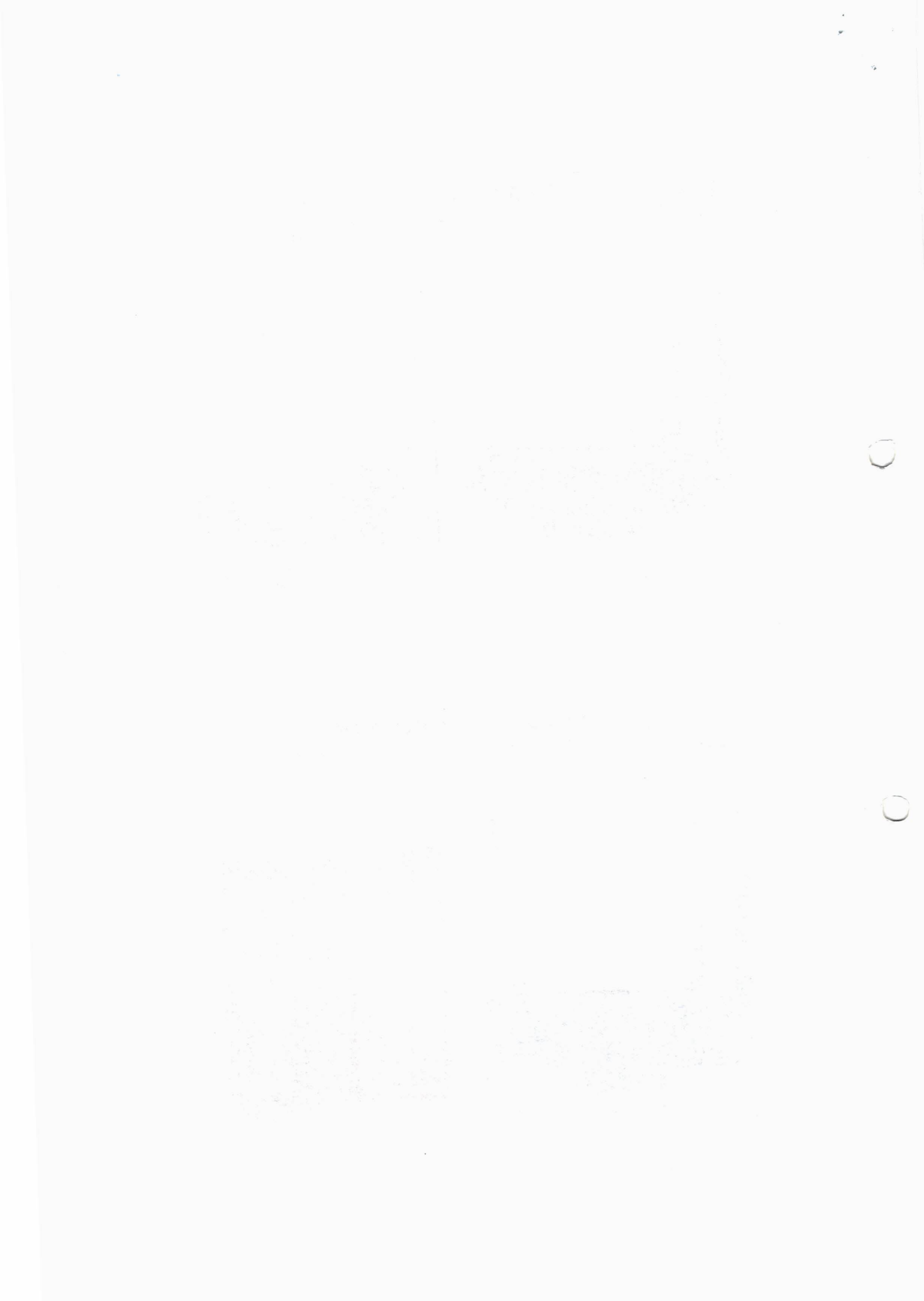
 **SRI LANKA QUALITY CENTER**
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Strip Curtains Hang for dispatch door NC 02 – Evidences

Before After



WE CARE YOU FOR YOUR BETTER FUTURE **SLQC**





Wilehena Tea Factory Pvt Ltd

Doc. Ref

WTFPL/FSMS/HR/01

Food Safety Management System

Issued by

QA Officer

Authorized by

Factory Manager

Issue Date:

19/05/2021

Revision Date:

00

Rev. No:

00

ISO 22000:2018

CHECK LIST: 01

TRAINING ATTENDANCE

Training Programme Name Training on Pest Controlling, Medical Testing, OMP at the factory

Trainer Name: Prosanna Samarakoon

Location: Factory Date: 09/10/2021

Sr.No	Employee Name	Designation	Department	Signature
1	ආහාරික	PH	මැලවීමේ දාමය
2	දිවුරුණ	"	පැලෑටි දාමය
3	කළමනාකරු	"	මැලවීමේ දාමය
4	පුලුකාරික	"	මැලවීමේ දාමය
5	විකුණු	"	මැලවීමේ දාමය
7	විකුණු	"	මැලවීමේ දාමය
8	විකුණු	"	මැලවීමේ දාමය
9	විකුණු	"	මැලවීමේ දාමය
10	විකුණු	"	මැලවීමේ දාමය
11	විකුණු	"	මැලවීමේ දාමය
12	විකුණු	"	මැලවීමේ දාමය
13	විකුණු	"	මැලවීමේ දාමය
14	විකුණු	"	මැලවීමේ දාමය
15	විකුණු	"	මැලවීමේ දාමය
16				
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19				
20				

Signature of Trainer: Prosanna
Date: 09/10/2021

Signature of QAO: Sund
Date: 09/10/2021

Prepared by QAO	Sign: <u>Sund</u> Date: 19 05 2021	Authorized by FM	Sign: <u>.....</u> Date: 19 05 2021
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