



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Shannon Tea Factory

NC No. : 01 of 02

Section : Operation.

Team Leader : Ms. Chalani Jayasuriya

Relevant Standard : ISO 22000:2018

Auditor : Mr. Tharindu Hettiarachchi

Relevant Clause : 8.2.4 h

Date of audit : 25/03/2021

Relevant company document :

Non-conformity detected:

Category : Major/Minor

withered leaf charging point has not been demarcated.

Tharindu

Auditor

Chalani Jayasuriya

Team Leader

Jayasuriya

Auditee

Correction:

Have demarcated and separated withered leaves
Charging point

Jayasuriya

Auditee

31/03/2021

Date

Root cause for Non-conformity:

Before has mettle plate around the withered leaves
charging point and not demarcated it

Jayasuriya

Auditee

31/03/2021

Date



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Corrective action: _____ Date of completion: 31/03/2021

Have demarcated and separated withered leaves changing point

Jasanth

 Auditee

31/03/2021

 Date

Verification of corrective action: _____ NC Closed/Open
 Corrective action implemented is Satisfactory
 Therefore NC closed.

[Signature]

 Auditor

08/04/2021

 Date

Effectiveness of corrective action:
 Corrective action taken is effective.

[Signature]

 Auditor

2022/07/19

 Date

Shannon Tea Factory

NC No; 01

Date: 31/ 03/ 2021

Before



After



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