

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Amil Builders

NC No. : 03 of 03

Section : Management

Team Leader : Mr. D. N. S. Karuppanmullage.

Relevant Standard : ISO 9001:2015

Auditor : Ms. Chalani Jayasuriya.

Relevant Clause : 9.3.2

Date of audit : 2018-09-04

Relevant company document :

HRM records.

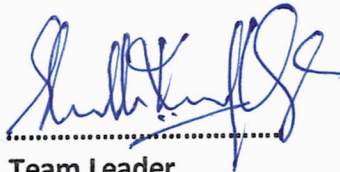
Non-conformity detected:

Category : Major/Minor

Although management review has been carried out on 2018-08-07, all the aspects has not been discussed at the management review meeting.
ent: monitoring & measurement results.



Auditor



Team Leader



Auditee

Correction:

In the monthly meeting discussed aspects missed in the last Management Review Meeting



Auditee

07/09/2018

Date

Root cause for Non-conformity:

Some points in clause 9.3 were missed in the HRM agenda



Auditee

07/09/2018

Date

Corrective action:

Date of completion:

Revised the Management Review Meeting agenda as cover claus 9.3 requirements



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Auditee

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Date

07/01/2018

Verification of corrective action:

NC Closed/Open

corrective action implemented is Satisfactory. Therefore NC closed.



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Auditor

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Date

2018.09.20

Effectiveness of corrective action:

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Auditor

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Date

AGENDA FOR THE MANAGEMENT REVIEW MEETING

	Comments	
1	The Status of Actions From Previous Management Reviews;	
2	Changes in external and internal issues that are relevant to the quality management system	
3	customer satisfaction and feedback from relevant interested parties	
4	Quality Policy, The extent to which quality objectives have been met	
5	process performance and conformity of products and services	
6	Customer Complaints, Nonconformities and corrective actions	
7	Monitoring and Measurement Results	
8	Audit results <ul style="list-style-type: none">• Internal Audit• External Audit	
9	The performance of external providers	
10	The adequacy of resources	
11	The effectiveness of actions taken to address risks and opportunities	
12	Opportunities for improvement.	