

IND-EXPO CERTIFICATION (PVT) LTD.

Receipt No.....**1.032**.....

C/o The Ceylon National Chamber of Industries
Apt. No. 20, 1st Floor, Galle Face Court 2,
Colombo 03, Sri Lanka.

Tel : +94 11 24 23 452
Fax : +94 11 24 23 453
E-mail : info@indexpocertification.lk
Web : www.indexpocertification.lk

Date: **24/10/2011**

Received from M/s.....

United Hotel Co Pvt Ltd
Deutosh

Address.....

Sarepta one

the sum of Rupees.....

Five thousand five hundred only

.....

Surveillance

Bank.....

HNB

Branch.....

Dulgama

On account of.....

525948

By Cash / Cheque No.....

.....
Authorised Signature

Rs. 51,500/-

INVOICE NO 043/14

Ind-Expo Certification Limited

"A joint venture of Ceylon National Chamber of Industries and National Chamber of Exporters of Sri Lanka"



2014-02-10

Mr. Saman Jayawardena,
Co-operate Chef
United Hotels Co. (Pvt) Ltd;
The Surf
Bentota.

At the Witness audit in January SLAB has raised a major non-conformity report to Ind-Expo Certification Limited. In view of clearing same we need to issue a NCR for the following :

- i) Insectocuter placed just above clean glasses ready for restaurant
- ii) Flies observed in the kitchen
- iii) Cleaning and sanitation reports of water tank not verified during the audit though requested during the audit.
- iv) Health reports were not issued by a registered Medical Practitioner.

Please find the NCR attached.

Please see that corrective actions are taken for the non-conformities without delay.

Yours faithfully

F J R S Weerawardena
Quality Manager

IND-EXPO CERTIFICATION LIMITED
MANAGEMENT SYSTEMS CERTIFICATION SCHEME
CORRECTIVE ACTION PLAN FOR NON-CONFORMITIES

Name of organization : The Surf Hotel, Bentota.

Type of audit : Adequacy audit / Stage I / Stage II / Surveillance / Re-certification / Witness audit (delete whichever is inapplicable)

Date/s of audit : 2014-01-31

NCR No.	Non-conformity	Actions taken & Date of implementation	Evidence of implementation
01	The following deviations were observed in the Control of documents. i) Responsibility has not been assigned in some PRPs. Eg. Verification of cleaning ii) External documents have not been updated. iii) Master list of documents not updated.	Responsibility has been assigned in all PRPs External documents have been updated. Master list of documents have been updated. 26-02-2014	Updated Verification Schedule. Updated external document list Updated Master list of documents.
02	HACCP training conducted on 2013-10-07 & 2014-01-08 have not been evaluated.	Training on HACCP conducted on 2013-10-07 & 2014-01-08 have been evaluated. 2014-02-08	Training evaluation records
03	No evidence was available to demonstrate that the chemical sprayed to eradicate pests is safe to be used in a food business organization.	MSDS obtained from the Pest Control organization	MSDS doc. 26-02-2014
04	The frequency of monitoring the temperature is incorrectly mentioned compared with the actual (hourly)	The frequency of monitoring the temperature has been corrected as hourly which is the actual.	OPRP plan for rice & other cereals

Unesh
 Signature of Management Representative /FSTL /EMR

2014-03-01
 Date

OBSERVATIONS AND RECOMMENDATIONS

The corrective action taken for all the NCRs raised are verified as effective. Recommendations to continue the certification

S. Suran
 Signature of Team Leader/Lead Auditor

2014/03/01
~~*2015/07/30*~~
 Date