

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Rasoda Dairies (Pvt) Ltd

NC No. : 01 of 05

Section : Management

Team Leader : D. N. S. Kuruppomallage

Relevant Standard : ISO 22000:2005

Auditor : Mphari Fernando

Relevant Clause : 5.4

Date of audit : 2018-11-01

Relevant company document : Food safety team leader

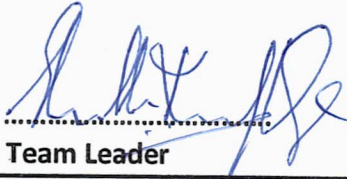
Non-conformity detected:

Category : Major/Minor

Responsibility & authority of food safety leader ~~is~~ was not identified & no appointment letter has been given to the food safety team leader.



Auditor



Team Leader



Auditee

Correction:

Appointment letter which has been defined the responsibilities and authorities of Food safety team leader will be issued with the new appointment. and Maintain the Proper record Keeping Procedure.



Auditee

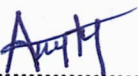


2018.11.05.

Date

Root cause for Non-conformity:

Bad Handling of Records. (letter was issued, But it has been misplaced)



Auditee

2018.11.05

Date

Corrective action: None (already done)
 Instructions will be given to staff to file all the necessary records immediately after generation of records.

Auditee: Amity
 Date: 2018.11.05

Verification of corrective action: NC closed/Open
 Corrective action implemented was satisfactory

Auditor: MSSGandh
 Date: 2018.11.08

Effectiveness of corrective action: Corrective action has verified for the effectiveness.

Auditor: MSSGandh
 Date: 2019.10.08



IND-EXPO CERTIFICATION LIMITED
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 NON-CONFORMITY REPORT

Name of Organization: Rasoda Dairries (Pvt) Ltd.

NC No. : 02 of 05

Section : Management

Team Leader : D. N. S. Korppomullage.

Relevant Standard : ISO 22000:2005

Auditor : Mihiri Fernando

Relevant Clause : 6.2

Date of audit : 2018-11-01

Relevant company document :

Non-conformity detected:

Category : Major/Minor

Training carried out on ISO 22000 FSMS requirement 30th June 2018 has not been evaluated for effectiveness.

Mihiri Fernando

Auditor

D. N. S. Korppomullage

Team Leader

Anurag

Auditee

Correction:

ISO 22000:2005 FSMS training Programme - the evaluation of effectiveness will conduct as soon as possible. ISO FSMS training Programme will evaluated and analysis for the effectiveness.

Anurag

Auditee

2018.11.15.

Date

Root cause for Non-conformity:

Task has been scheduled but the task was misslead

Anurag

Auditee

2018.11.10

Date

Corrective action: Date of completion: 2018. 11. 26

After finishing the training Programme, effectiveness will be analysed at the same time.

[Signature]

Auditee

2018. 11. 26

Date

NC closed/Open

Verification of corrective action:

Corrective action is satisfactory

Auditor

[Signature]

2018. 11. 30

Date

Effectiveness of corrective action:

Corrective action has verified for the effectiveness.

Auditor

[Signature]

2019. 10. 02

Date

IND-EXPO CERTIFICATION LIMITED
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NON-CONFORMITY REPORT

Name of Organization: Rasoda Dairies (Pvt) Ltd

NC No. : 03 of 05

Section : Production

Team Leader : D. N. S. Kurappumullage

Relevant Standard : ISO 22000:2005

Auditor : Mphri Fernando

Relevant Clause : 7.2

Date of audit : 2018-11-01

Relevant company document : -

Non-conformity detected:

Category : Major/Minor

Insulation of steam pipes has been observed broken with fibre glass exposed to production floor at ice cream plant.

Mphri Fernando

Auditor

D. N. S. Kurappumullage

Team Leader

Analy

Auditee

Correction:

Immediately Cover the exposed glass wool on the steam pipes.

Analy

Auditee

2018.11.20

Date

Root cause for Non-conformity:

It has been planned to repair the exposed glass wools according to a maintenance schedule. But the schedule was not function properly.

Analy

2018.11.30

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Corrective action:

Date of completion: 2018.12.15

Periodically check the steam line insulations and inform to the maintenance department for the immediate correction.

A. K. Singh

2018.12.15

Auditee

Date

Verification of corrective action:

NC Closed/Open

Corrective action taken was satisfactory

J. S. Saini

2018.12.17

Auditor

Date

Effectiveness of corrective action:

Corrective action has verified for effectiveness

J. S. Saini

2019.10.08

Auditor

Date

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Rasoda Dairies (Pvt) Ltd

NC No. : 04 of 05

Section : Operations

Team Leader : P. N. S. Kuruppusullage

Relevant Standard : ISO 22000:2005

Auditor : Mphiri Fernando

Relevant Clause : 7.2

Date of audit : 2018-11-01

Relevant company document : Cleaning schedule

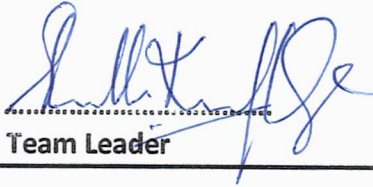
Non-conformity detected:

Category : Major/Minor

Cleaning schedules were not available for washrooms with dates & time of cleaning.



Auditor



Team Leader



Auditee

Correction:

Cleaning Schedules for washrooms will be introduced with a proper format.



Auditee

2018.11.20

Date

Root cause for Non-conformity:

Though the cleaning of washrooms done it was not recorded in a document with proper manner.



Auditee

2018.12.10

Date

Corrective action:

Date of completion: 2018.12.28

Implement the Proper Cleaning Schedule, Make an awareness of the cleaning staff how to maintain the cleaning Procedure & Schedule. Regular monitoring of cleaning Schedule by Authorised Person.

Auditee

[Signature]

2018.12.28

Date

NC Closed/Open

Verification of corrective action:

Corrective action is satisfactory

Auditor

[Signature]

2018.12.30

Date

Effectiveness of corrective action:

Corrective action was effective.

Auditor

[Signature]

2019.10.08

Date

Doc. No.: QP-18-F-01

Reviewed and approved by: Director

Issue No.: 07

Issue Date: 2018-01-02
Issued by Management Representative

IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Rasoda Dairies (Pvt) Ltd

NC No. : 05 of 05

Section : Management

Team Leader : D. N. S. Kuruppusullage

Relevant Standard : ISO 22000:2005

Auditor : Mihiri Fernando

Relevant Clause : 8.3

Date of audit : 2018-11-01

Relevant company document : Calibration records

Non-conformity detected:

Category : Major/Minor

Several calibrations are carried out internally company by itself, but there is no written procedure to address calibration.

Mihiri Fernando

Auditor

D. N. S. Kuruppusullage

Team Leader

Anithy

Auditee

Correction:

A Proper Calibration (Internal) Procedure will implement as soon as possible.

Anithy

Auditee

2018/11/12

Date

Root cause for Non-conformity:

Retaining Calibration Procedure was not clear enough

Anithy

Auditee

2018/12/03

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Corrective action:

Date of completion: 2019.01.05

A standard Calibration Procedure will implement and timely Calibrate the equipments accordingly.

Arora

2019/01/05

Auditee

Date

Verification of corrective action:

NC Closed/Open

Corrective action is verified.

M. S. S. S.

2018.10.07

Auditor

Date

Effectiveness of corrective action:

Effectiveness of the corrective action is checked & verified

M. S. S. S.

2019.10.08

Auditor

Date